

VCQ Assessment Record

for IMI Level 2 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)

I.D: 500/9819/6

To be used in conjunction with learner guidance and written assessments (optional)

For assessor only: Assessor and Verifier Guidance.



CENTRE INFORMATION

Please be aware that any **legislation** referred to in this qualification may be subject to amendment/s during the life of this qualification. Therefore IMI Awards' Approved Centres must ensure they are aware of and comply with any amendments, e.g. to health and safety legislation and employment practices.

Please be aware that **vehicle technologies** referred to in this qualification reflect current practice, but may be subject to amendment/s, updates and replacements during the life of this qualification. Therefore IMI Awards Approved Centres must ensure they are aware of the latest developments and emerging technologies to ensure the currency of this qualification.

Please note: the relevance of the information contained in the **unit content** will vary depending upon the vehicle types being worked upon. The unit content is for guidance only and is not meant to be prescriptive.

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Please complete as appropriate:	
Witness Name:	Witness Name:
Witness Job Title:	Witness Job Title:
Witness Signature:	Witness Signature:
Witness Name:	Witness Name:
Witness Job Title:	Witness Job Title:
Witness Signature:	Witness Signature:
Assessor Name:	Assessor Name:
Assessor Signature:	Assessor Signature:
Assessor Name:	
Assessor Signature:	
Internal Verifier Name:	Internal Verifier Name:
Internal Verifier Signature:	Internal Verifier Signature:

IMIAL Level 2 Diploma in Light Vehicle Maintenance and Repair Competence (VCQ)

This qualification consists of 6 Mandatory Units, 10 Mandatory Specialist Units and 13 Optional Units.

All units are either Competency (C), Skills (S) or Knowledge (K) Units. The C, K or S units are combined to form a topic 'set'

In order to pass the qualification, learners must achieve a minimum of 98 credits from the following groups:

Group A: 29 credits from the 6 Mandatory Units.

Group B: 64 credits from the Mandatory Specialist Units

Group C: A minimum of 5 credits from 1 'set'

Please note that LV12K is mandatory and LV12S is an optional unit

A minimum of 98 credits must be achieved at Level 2 or above.

Please note that every knowledge unit has an online test and the test number is the same as the 'set ref'

Group A: Mandatory Units

Set Ref:	Unit Ref, Unit Title & I.D. Number	GLH	Unit Level	Credit Value
G0102	G0102C – Competency in Health, Safety and Good Housekeeping in the Automotive Environment (A/601/6338)	60	2	7
	G0102K – Knowledge of Health, Safety and Good Housekeeping in the Automotive Environment (D/601/6171)	30	2	3
G3	G3C – Competency in Supporting Job Roles in the Automotive Environment (K/601/6366)	40	3	5
	G3K – Knowledge of Support for Job Roles in the Automotive Environment (T/601/6175)	20	3	3
G4	G4K – Knowledge of Materials, Fabrication, Tools and Measuring Devices used in the Automotive Environment (K/601/6237)	40	2	4
	G4S – Skills in Materials, Fabrication, Tools and Measuring Devices used in the Automotive Environment (Y/601/6279)	60	2	7

GROUP B: Mandatory Specialist Units

Set Ref:	Unit Ref, Unit Title & I.D. Number	GLH	Unit Level	Credit Value
LV01	LV01C – Competency in Routine Light Vehicle Maintenance (L/601/3766)	60	2	7
	LV01K – Knowledge of Routine Light Vehicle Maintenance (F/601/3716)	20	2	3
LV02.1	LV02.1K – Knowledge of Light Vehicle Engine Mechanical, Lubrication and Cooling System Units and Components (R/601/3719)	20	2	3
LV02.2	LV02.2K – Knowledge of Light Vehicle Fuel, Ignition, Air and Exhaust System Units and Component (H/601/3725)	20	2	3
LV02	LV02C – Competency in Removing and Replacing Light Vehicle Engine Units and Components (D/601/3769)	90	2	10
LV03	LV03C – Competency in Removing and Replacing Light Vehicle Electrical Units and Components (Y/601/3771)	90	2	10
	LV03K – Knowledge of Removing and Replacing Light Vehicle Electrical Units and Components (T/601/3731)	45	2	6
LV04	LV04C – Competency in Removing and Replacing Light Vehicle Chassis Units and Components (K/601/3774)	90	2	10
	LV04K – Knowledge of Removing and Replacing Light Vehicle Chassis Units and Components (A/601/3732)	45	2	6
LV12	LV12K – Knowledge of Removing and Replacing Light Vehicle Transmission and Driveline Units and Components (Y/601/3740)	45	2	6

GROUP C: Optional Units

Set Ref:	Unit Ref, Unit Title & I.D. Number	GLH	Unit Level	Credit Value
G8	G8C – Competency in Identifying and Agreeing Motor Vehicle Customer Service Needs (K/601/6383)	40	3	5
	G8K – Knowledge of How to Identify and Agree Motor Vehicle Customer Service Needs (R/601/6247)	45	3	5
LV0506	LV0506C – Competency in Inspecting Light Vehicles Using Prescribed Methods (M/601/3792)	80	2	10
	LV0506K – Knowledge of Inspecting Light Vehicles Using Prescribed Methods (H/601/3742)	40	2	4
LV11.1	LV11.1C – Competency in Overhauling Light Vehicle Engine Mechanical Units (D/601/3786)	20	3	2
	LV11.1K – Knowledge of in Overhauling Light Vehicle Engine Mechanical Units (R/601/3736)	20	3	3
LV11.2	LV11.2C – Competency in Overhauling Light Vehicle Transmission Units (H/601/3787)	20	3	2
	LV11.2K – Knowledge of Overhauling Light Vehicle Transmission Units (Y/601/3737)	20	3	3
LV11.3	LV11.3C – Competency in Overhauling Light Vehicle Steering and Suspension Units (K/601/3788)	20	3	2
	LV11.3K – Knowledge of Overhauling Light Vehicle Steering and Suspension Units (D/601/3738)	20	3	3
LV12	LV12C – Competency in Removing and Replacing Light Vehicle Driveline Units and Components (M/601/3789)	90	2	10
BP18	BP18C – Competency in Removing and Fitting Basic Light Vehicle Mechanical, Electrical and Trim (MET) Components and Non Permanently Fixed Vehicle Body Panels (J/601/3751)	40	2	5
	BP18K – Knowledge of Removing and Fitting Basic Light Vehicle Mechanical, Electrical and Trim (MET) Components and Non Permanently Fixed Vehicle Body Panels (F/601/3747)	20	2	2

Learner Name:

UNIT REF: G0102C	UNIT TITLE: COMPETENCY IN HEALTH, SAFETY AND GOOD HOUSEKEEPING IN THE AUTOMOTIVE ENVIRONMENT
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Level: 2	Route: Competence	Credit Value: 7	GLH: 60
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Mapping: This unit is mapped to the IMI NOS G1 and G2

Rationale: This unit will enable the learner to develop competency in order to carry out day to day work area cleaning, clearing away, dealing with spillages and disposal of waste, used materials and debris. Identify hazards and risks in the automotive environment and complying with relevant legislation and good practice and work safely at all times within the automotive environment, both as an individual and with others.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to use correct personal and vehicle protection within the automotive environment	1.1. Select and use personal protective equipment throughout activities. To include appropriate protection of: <ul style="list-style-type: none"> a eyes b ears c head d skin e feet f hands g lungs 1.2. Select and use vehicle protective equipment throughout all activities.		
2. Be able to carry out effective housekeeping practices in the automotive environment	2.1. Select and use cleaning equipment which is of the right type and suitable for the task. 2.2. Use utilities and appropriate consumables, avoiding waste 2.3. Use materials and equipment to carry out cleaning and maintenance duties in allocated work areas, following automotive work environment policies, schedules and manufacturers instructions 2.4. Perform housekeeping activities safely and in a way which minimizes inconvenience to customers and staff. 2.5. Keep the work area clean and free from debris and waste materials. 2.6. Keep tools and equipment fit for purpose by regular cleaning and keeping tidy 2.7. Dispose of used cleaning agents, waste materials and debris to comply with legal and workplace requirements.		

Learner Name:

<p>3. Be able to recognise and deal with dangers in order to work safely within the automotive workplace</p>	<p>3.1. Name and locate the responsible persons for health and safety in their relevant workplace</p> <p>3.2. Identify and report working practices and hazards which could be harmful to themselves or others</p> <p>3.3. Carry out safe working practices whilst working with equipment, materials and products in the automotive environment</p> <p>3.4. Rectify health and safety risks encountered at work, within the scope and capability of their job role</p>		
<p>4. Be able to conduct themselves responsibly</p>	<p>4.1. Show personal conduct in the workplace which does not endanger the health and safety of themselves or others</p> <p>4.2. Display suitable personal presentation at work which ensures the health and safety of themselves and others at work</p>		

<p>ASSESSOR SIGNATURE:</p>	<p>PIN NO:</p>	<p>DATE:</p>
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EVIDENCE REQUIREMENTS

1. You must produce evidence of use of personal and vehicle protection, cleaning the work environment and disposal of waste on 3 separate occasions .	Evidence Ref:	
2. You must be observed by your assessor on at least 1 occasion carrying out the above.	Observation Ref:	
3. You must produce evidence of identifying risks which may result from at least 2 of the items listed below:	Evidence Ref:	
the use and maintenance of machinery or equipment		
the use of materials or substances		
working practices which do not conform to laid down policies		
unsafe behaviour		
accidental breakages and spillages		
environmental factors		
4. You must be observed by your assessor on at least 1 occasion carrying out the above.	Observation Ref	
5. You must produce evidence of following at least 4 of the workplace policies listed below:	Evidence Ref	
the use of safe working methods and equipment		
the safe use of hazardous substances		
smoking, eating, drinking and drugs		
what to do in the event of an emergency		
personal presentation		
6. You must be observed by your assessor following workplace policies on at least 1 occasion	Observation Ref	

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: G0102K	UNIT TITLE: KNOWLEDGE OF HEALTH, SAFETY AND GOOD HOUSEKEEPING IN THE AUTOMOTIVE ENVIRONMENT
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Level: 2	Route: Knowledge	Credit Value: 3	GLH: 30
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Mapping: This unit is mapped to the IMI NOS G1 and G2

Rationale: This unit enables the learner to develop an understanding of routine maintenance and cleaning of the automotive environment and using resources economically and health and safety legislation and duties of everyone in the motor vehicle environment. It will provide an appreciation of significant risks in the automotive environment and how to identify and deal with them. Once completed the learner will be able to identify hazards and evaluate and reduce risk.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand the correct personal and vehicle protective equipment to be used within the automotive environment	1.1. Explain the importance of wearing the types of PPE required for a range automotive repair activities 1.2. Identify vehicle protective equipment for a range of repair activities 1.3. Describe vehicle and personal safety considerations when working at the roadside
2. Understand effective housekeeping practices in the automotive environment	2.1. Describe why the automotive environment should be properly cleaned and maintained. 2.2. Describe requirements and systems which may be put in place to ensure a clean automotive environment. 2.3. Describe how to minimise waste when using utilities and consumables 2.4. State the procedures and precautions necessary when cleaning and maintaining an automotive environment. 2.5. Describe the selection and use of cleaning equipment when dealing with general cleaning, spillages and leaks in the automotive environment. 2.6. Describe procedures for correct disposal of waste materials from an automotive environment 2.7. Describe procedures for starting and ending the working day which ensure effective housekeeping practices are followed

<p>3. Understand key health and safety requirements relevant to the automotive environment</p>	<p>3.1. List the main legislation relating to automotive environment health and safety.</p> <p>3.2. Describe the general legal duties of employers and employees required by current health and safety legislation</p> <p>3.3. Describe key, current health and safety requirements relating to the automotive environment.</p> <p>3.4. Describe why workplace policies and procedures relating to health and safety are important</p>
<p>4. Understand about hazards and potential risks relevant to the automotive environment</p>	<p>4.1. Identify key hazards and risks in an automotive environment</p> <p>4.2. Describe policies and procedures for reporting hazards, risks, health and safety matters in the automotive environment.</p> <p>4.3. State precautions and procedures which need to be taken when working with vehicles, associated materials, tools and equipment.</p> <p>4.4. Identify fire extinguishers in common use and which types of fire they should be used on</p> <p>4.5. Identify key warning signs and their characteristics that are found in the vehicle repair environment.</p> <p>4.6. State the meaning of common product warning labels used in an automotive environment.</p>
<p>5. Understand personal responsibilities</p>	<p>5.1. Explain the importance of personal conduct in maintaining the health and safety of the individual and others</p> <p>5.2. Explain the importance of personal presentation in maintaining health safety and welfare</p>

Content:**Economic use of resources**

- a Consumable materials e.g. grease, oils, split pins, locking and fastening devices etc.
- b Requirement to maintain work area effectively
- c Cleaning tools and equipment to maximise workplace efficiency.
- d Requirement to carry out the housekeeping activities safely and in a way that minimises inconvenience to customers and staff.
- e Risks involved when using solvents and detergents.
- f Advantages of good housekeeping.

Spillages, leaks and waste materials

- a Relevance of safe systems of work to the storage and disposal of waste materials.
- b Requirement to store and dispose of waste, used materials and debris correctly.
- c Safe disposal of special / hazardous waste materials.
- d Advantages of recycling waste materials.
- e Dealing with spillages and leaks

Basic legislative requirements

- a Provision and Use of Work Equipment Regulations 1992.
- b Power Presses Regulations 1992.
- c Pressure Systems and Transportable Gas Containers Regulations 1989.
- d Electricity at Work Regulations 1989.
- e Noise at Work Regulations 1989.
- f Manual Handling Operations Regulations 1992.
- g Health and Safety (Display Screen Equipment) Regulations 1992.
- h Abrasive Wheel Regulations.
- i Safe Working Loads.
- j Working at Height Regulations (2005)

Routine maintenance of the workplace

- a Trainee's personal responsibilities and limits of their authority with regard to work equipment.
- b Risk assessment of the workplace activities and work equipment.
- c Workplace person responsible for training and maintenance of workplace equipment.
- d When and why safety equipment must be used.
- e Location of safety equipment.
- f Particular hazards associated with their work area and equipment.
- g Prohibited areas.
- h Plant and machinery that trainees must not use or operate.
- i Why and how faults on unsafe equipment should be reported.
- j Storing tools, equipment and products safely and appropriately.
- k Using the correct PPE.
- l Following manufacturer's recommendations.
- m Location of routine maintenance information e.g. electrical safety check log.

Legislation relevant to Health and Safety

- a HASAWA
- b COSHH
- c EPA
- d Manual Handling Operations Regulations 1992
- e PPE Regulations 1992

Content: Contd**General regulations to include an awareness of:**

- a Health and Safety (Display Screen Equipment) Regulations 1992
- b Health and Safety (First Aid) Regulations 1981
- c Health and Safety (Safety Signs and Signals) Regulations 1996
- d Health and Safety (Consultation with Employees) Regulations 1996
- e Employers Liability (Compulsory Insurance) Act 1969 and Regulations 1998
- f Confined Spaces Regulations 1997
- g Noise at Work Regulations 1989
- h Electricity at Work Regulations 1989
- i Electricity (Safety) Regulations 1994
- j Fire Precautions Act 1971
- k Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1985
- l Pressure Systems Safety Regulations 2000
- m Waste Management 1991
- n Dangerous Substances and Explosive Atmospheres Regulations (DSEAR) 2002
- o Control of Asbestos at Work Regulations 2002

Legislative duties:

- a The purpose of a Health and Safety Policy.
- b The relevance of the Health and Safety Executive.
- c The relevance of an initial induction to Health and Safety requirements at your workplace.
- d General employee responsibilities under the HASAWA and the consequences of non-compliance.
- e General employer responsibilities under the HASAWA and the consequences of non-compliance.
- f The limits of authority with regard to Health and Safety within a personal job role.
- g Workplace procedure to be followed to report Health and Safety matters.

Precautions to be taken when working with vehicles, workshop materials, tools and equipment including electrical safety, pneumatics and hydraulics

- a Accessing and interpreting safety information
- b Seeking advice when needed
- c Seeking assistance when required
- d Reporting of unsafe equipment
- e Storing tools, equipment and products safely and appropriately
- f Using the correct PPE
- g Following manufacturers recommendations
- h Following application procedures e.g. hazardous substances
- i The correct selection and use of extraction equipment

Content:**PPE to include:**

- a. Typical maintenance procedures for PPE equipment to include:
 - i. typical maintenance log
 - ii. cleaning procedures
 - iii. filter maintenance
 - iv. variation in glove types
 - v. air quality checks
- b. Choice and fitting procedures for masks and air breathing equipment.
- c. Typical workplace processes which would require the use of PPE to include:
 - i. welding
 - ii. sanding and grinding
 - iii. filling
 - iv. panel removal and replacement
 - v. drilling
 - vi. cutting
 - vii. chiselling
 - viii. removal of broken glass
 - ix. removal of rubber seals from fire damaged vehicles
 - x. removal of hypodermic needles
 - xi. servicing activities
 - xii. roadside recovery
- d. Unserviceable PPE.
- e. PPE required for a range automotive repair activities. To include appropriate protection of:
 - i. eyes
 - ii. ears
 - iii. head
 - iv. skin
 - v. feet
 - vi. hands
 - vii. lungs

Fire and extinguishers

- a. Classification of fire types
- b. Using a fire extinguisher effectively.
- c. Types of Extinguishers
 - i. foam
 - ii. dry powder
 - iii. CO₂
 - iv. water
 - v. fire blanket

Action to be taken in the event of a fire to include:

- a. The procedure as:
 - i. raise the alarm
 - ii. fight fire only if appropriate
 - iii. evacuate building
 - iv. call for assistance

Product warning labels to include:

- a. Reasons for placing warning labels on containers.
- b. Warning labels in common use, to include:
 - i. toxic
 - ii. corrosive
 - iii. poisonous
 - iv. harmful
 - v. irritant
 - vi. flammable
 - vii. explosive

Content: contd**Warning signs and notices**

- a. Colours used for warning signs:
 - i. red
 - ii. blue
 - iii. green
- b. Shapes and meaning of warning signs:
 - i. round
 - ii. triangular
 - iii. square
- c. The meaning of prohibitive warning signs in common use.
- d. The meaning of mandatory warning signs in common use.
- e. The meaning of warning notices in common use.
- f. General design of safe place warning signs.

Hazards and risks to include:

- a. The difference between a risk and a hazard.
- b. Potential risks resulting from:
 - i. the use and maintenance of machinery or equipment
 - ii. the use of materials or substances
 - iii. accidental breakages and spillages
 - iv. unsafe behaviour
 - v. working practices that do not conform to laid down policies
 - vi. environmental factors
 - vii. personal presentation
 - viii. unauthorised personal, customers, contractors etc entering your work premises
 - ix. working by the roadside
 - x. vehicle recovery

The employee's responsibilities in identifying and reporting risks within their working environment.

- a. The method of reporting risks that are outside your limits of authority.
- b. Potential causes of:
 - i. fire
 - ii. explosion
 - iii. noise
 - iv. harmful fumes
 - v. slips
 - vi. trips
 - vii. falling objects
 - viii. accidents whilst dealing with broken down vehicles

Personal responsibilities

- a. The purpose of workplace polices and procedures on:
 - i. the use of safe working methods and equipment
 - ii. the safe use of hazardous substances
 - iii. smoking, eating , drinking and drugs
 - iv. emergency procedures
 - v. personal appearance
- b. The importance of personal appearance in the control of health and safety.

Content: contd**Action to be taken in the event of colleagues suffering accidents**

- a. The typical sequence of events following the discovery of an accident such as:
 - i. make the area safe
 - ii. remove hazards if appropriate i.e. switch off power
 - iii. administer minor first aid
 - iv. take appropriate action to re-assure the injured party
 - v. raise the alarm
 - vi. get help
 - vii. report on the accident

- b. Typical examples of first aid which can be administered by persons at the scene of an accident:
 - i. check for consciousness
 - ii. stem bleeding
 - iii. keep the injured person's airways free
 - iv. place in the recovery position if injured person is unconscious
 - v. issue plasters for minor cuts
 - vi. action to prevent shock i.e. keep the injured party warm
 - vii. administer water for minor burns or chemical injuries
 - viii. wash eyes with water to remove dust or ingress of chemicals (battery acid)
 - ix. need to seek professional help for serious injuries

- c. Examples of bad practice which may result in further injury such as:
 - i. moving the injured party
 - ii. removing foreign objects from wounds or eyes
 - iii. inducing vomiting
 - iv. straightening deformed limbs

Learner Name:

UNIT REF: G3C	UNIT TITLE: COMPETENCY IN SUPPORTING JOB ROLES IN THE AUTOMOTIVE WORK ENVIRONMENT
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Level: 3	Route: Competence	Credit Value: 5	GLH: 40
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Mapping: This unit is mapped to the IMI NOS G3

Rationale: This unit will help the learner develop competency in order to keep good working relationships with all colleagues and customers in the automotive work environment by using effective communication and support.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work effectively within the organisational structure of the automotive work environment	1.1. Respond promptly and willingly to requests for assistance from customers and colleagues 1.2. Refer customers and colleagues to the correct person should requests fall outside their responsibility and capability		
2. Be able to obtain and use information in order to support their job role within the automotive work environment	2.1. Select and use legal and manufacturers information, in an automotive work environment.		
3. Be able to communicate with and support colleagues and customers effectively within the automotive work environment	3.1. Use methods of communication with customers and colleagues which meet their needs 3.2. Give customers and colleagues accurate information 3.3. Make requests for assistance from or to customers and colleagues clearly and courteously 3.4. Report any anticipated delays in completion to the relevant persons promptly.		
4. Be able to develop and keep good working relationships in the automotive work environment	4.1. Contribute to team work by initiating ideas and co-operating with customers and colleagues 4.2. Treat customers and colleagues in a way which shows respect for their views and opinions 4.3. Make and keep achievable commitments to customers and colleagues 4.4. Inform colleagues promptly of anything likely to affect their own work		

SPECIFIC PERFORMANCE REQUIREMENTS

1. You must be observed by your assessor on at least 3 occasions carrying out the above whilst performing your normal work duties.	Observation Ref:		

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: G3K	UNIT TITLE: KNOWLEDGE OF SUPPORT FOR JOB ROLES IN THE AUTOMOTIVE WORK ENVIRONMENT
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Level: 3	Route: Knowledge	Credit Value: 3	GLH: 20
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Mapping: This unit is mapped to the IMI NOS G3

Rationale: This unit enables the learner to develop an understanding of how to keep good working relationships with all colleagues in the automotive work environment by using effective communication and support skills.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand key organisational structures, functions and roles within the automotive work environment	1.1. Identify the purpose of different sections of a typical automotive work environment 1.2. Explain organisational structures and lines of communication within the automotive work environment 1.3. Explain levels of responsibility within specific job roles in automotive workplace. To include: a trainee b skilled technician c supervisor d manager
2. Understand the importance of obtaining, interpreting and using information in order to support their job role within the automotive work environment	2.1. Explain the importance of different sources of information in an automotive work environment. 2.2. Explain how to find, interpret and use relevant sources of information 2.3. Describe the main legal requirements relating to the vehicle, including road safety requirements 2.4. Explain the importance of working to recognised procedures and processes 2.5. Explain when replacement units and components must meet the manufacturers' original equipment specification. 2.6. Explain the purpose of how to use identification codes
3. Understand the importance of different types of communication within the automotive work environment	3.1. Explain where different methods of communication would be used within the automotive environment 3.2. Explain the factors which can determine your choice of communication. 3.3. Explain how the communication of information can change with the target audience to include uninformed and informed people

<p>4. Understand communication requirements when carrying out vehicle repairs in the automotive work environment</p>	<p>4.1. Explain how to report using written and verbal communication.</p> <p>4.2. Explain the importance of documenting information relating to work carried out in the automotive environment</p> <p>4.3. Explain the importance of working to agreed timescales</p>
<p>5. Understand how to develop good working relationships with colleagues and customers in the automotive workplace</p>	<p>5.1. Describe how to develop positive working relationships with colleagues and customers</p> <p>5.2. Explain the importance of developing positive working relationships</p> <p>5.3. Explain the importance of accepting other peoples' views and opinions.</p> <p>5.4. Explain the importance of making and honouring realistic commitments to colleagues and customers.</p>

Content:

The structure of a typical vehicle repair business

- a. How these areas relate to each other within the business
 - i. body shop
 - ii. vehicle repair workshop
 - iii. paint shop
 - iv. valeting
 - v. vehicle parts store
 - vi. main office
 - vii. vehicle sales
 - viii. reception
- b. Sources of information
 - i. other staff
 - ii. manuals
 - iii. parts lists
 - iv. computer software and the internet
 - v. manufacturer
 - vi. diagnostic equipment

Communication requirements when carrying out vehicle repairs

- a Locating and using correct documentation and information for:
- b Recording vehicle maintenance and repairs
- c Vehicle specifications
- d Component specifications
- e Oil and fluid specifications
- f Equipment and tools
- g Identification codes

Procedures for:

- a Referral of problems
- b Reporting delays
- c Additional work identified during repair or maintenance
- d Keeping others informed of progress

Content: contd**Methods of communication**

- a Verbal
- b Signs and notices
- c Memos
- d Telephone
- e Electronic mail
- f Vehicle job card
- g Notice boards
- h SMS text messaging
- i Letters

Organisational & customer requirements:

- a Importance of time scales to customer and organisation
- b Relationship between time and costs
- c Meaning of profit

Choice of communication

- a Distance
- b Location
- c Job responsibility

Importance of maintaining positive working relationships:

- a Morale
- b Productivity
- c Company image
- d Customer relationships
- e Colleagues

UNIT REF: G4K	UNIT TITLE: KNOWLEDGE OF MATERIALS, FABRICATION, TOOLS AND MEASURING DEVICES USED IN THE AUTOMOTIVE ENVIRONMENT
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Level: 2	Route: Knowledge	Credit Value: 4	GLH: 40
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Mapping: This unit is mapped to the IMI NOS G4

Rationale: This unit enables the learner to develop an understanding of the correct selection, care and use of key hand tools and measuring devices for modification, fabrication and repair in the automotive environment, the correct preparation and use of common automotive environment equipment, the correct selection and fabrication of materials used when modifying and repairing and the correct application of automotive engineering fabrication and fitting principles

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to select, use and care for hand tools and measuring devices in the automotive environment	1.1. Identify and explain the use of common types of hand tools used for fabricating and fitting in the automotive environment 1.2. Identify and explain the use of common measuring devices used for fabrication and fitting in the automotive environment 1.3. Describe, within the scope of their responsibilities, how to select, prepare and maintain hand tools, measuring devices and PPE used for fabrication, repair and fitting in the automotive environment 1.4. State the limitations of common hand tools and measuring devices used for fabricating, repair and fitting in the automotive workplace 1.5. Explain how common hand tools and measuring devices used for fabricating, repair and fitting in the automotive environment should be stored and maintained 1.6. Identify common electrical measuring tools used in the repair of vehicles and components 1.7. Explain the preparation and safe and correct use of common electrical tools when measuring voltage, current and resistance
2. Understand how to prepare and use common workshop equipment	2.1. Describe the preparation and safe use of workshop equipment 2.2. Explain the term: safe working load

<p>3. Understand how to select materials when fabricating, modifying and repairing vehicles and fitting components</p>	<p>3.1. Describe the properties, application and limitations of ferrous and non-ferrous metals, including their safe use.</p> <p>3.2. Describe the properties, application and limitations of common non-metallic materials, including their safe use</p> <p>3.3. Define common terms relating to the properties of materials</p>
<p>4. Understand how to apply automotive engineering, fabrication and fitting principles when modifying and repairing vehicles and components</p>	<p>4.1. Describe how to tap threads, file, cut and drill plastics and metals when modifying or repairing vehicles</p> <p>4.2. Describe how to measure, mark out, shape and join materials when fabricating</p> <p>4.3. Describe the selection and fitting procedures of the following:</p> <ul style="list-style-type: none"> a. gaskets and seals b. sealants and adhesives c. fittings and fasteners d. electrical circuit components <p>4.4. Identify locking, fastening and fixing devices</p> <p>4.5. State the importance of correct operating specifications for limits, fits and tolerances in the automotive environment</p>

UNIT REF: G4S	UNIT TITLE: SKILLS IN MATERIALS, FABRICATION, TOOLS AND MEASURING DEVICES USED IN THE AUTOMOTIVE ENVIRONMENT
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Level: 2	Route: Skills	Credit Value: 7	GLH: 60
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Mapping: This unit is mapped to the IMI NOS G4

Rationale: This unit helps the learner to develop the skills required for the correct selection, care and use of key hand tools and measuring devices for modification, fabrication and repair in the automotive environment. The correct preparation and use of common work environment equipment. The correct selection and fabrication of materials used when modifying and repairing and the correct application of automotive engineering fabrication and fitting principle

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to select, maintain and use and hand tools and measuring devices in the automotive environment	1.1. Select, maintain and use suitable hand tools safely when fabricating and fitting in the automotive workplace 1.2. Select, maintain and use suitable measuring devices safely when fabricating and fitting in the automotive environment 1.3. Select, maintain and use suitable PPE for fabrication, repair and fitting in the automotive environment. 1.4. Select, maintain and use suitable electrical measuring tools safely when repairing vehicles and components		
2. Be able to prepare and use common workshop equipment	2.1. Use suitably maintained workshop equipment safely 2.2. Use correct interpretation of 'safe working load' on lifting and supporting equipment. 2.3. Report any faulty or damaged tools and equipment to the relevant persons clearly and promptly. 2.4. Store work tools and equipment in a safe manner which permits ease of access and identification for use.		
3. Be able to select materials when fabricating, modifying and repairing vehicles and fitting components	3.1. Select and use appropriate materials whilst constructing, fitting, modifying or repairing vehicles and components.		

<p>4. Be able to apply automotive engineering, fabrication and fitting principles when modifying and repairing vehicles and components</p>	<p>4.1. Use correct procedures when:</p> <ul style="list-style-type: none"> a. filing, b. tapping threads c. cutting plastics and metals d. drilling plastics and metals. e. fitting <p>4.2. Use appropriate techniques when fabricating, repairing and modifying vehicles and components</p> <p>4.3. Select and use:</p> <ul style="list-style-type: none"> a. gaskets b. seals c. sealants d. fittings and fasteners <p>4.4. Apply modification and repair techniques to automotive electrical circuits</p> <p>4.5. Select and use locking, fixing and fastening devices</p>		
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EVIDENCE REQUIREMENTS

<p>1. You must produce evidence of undertaking basic routine checks of hand tools, measuring devices and workshop equipment covering all of those listed below:</p>	Evidence Ref:	
<p>electrical</p>		
<p>mechanical</p>		
<p>pneumatic</p>		
<p>hydraulic</p>		
<p>2. You must produce evidence of fabricating at least 1 item from suitable materials to known tolerances, which includes the following processes:</p>	Evidence Ref	
<p>filing</p>		
<p>tapping threads</p>		
<p>cutting</p>		
<p>drilling</p>		
<p>joining</p>		
<p>3. You must be observed by your assessor carrying out routine checks and during stages of fabrication</p>	Observation Ref:	

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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Learner Name:

UNIT REF: LV01C	UNIT TITLE: COMPETENCY IN ROUTINE LIGHT VEHICLE MAINTENANCE
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Level: 2	Route: Competence	Credit Value: 7	GLH: 60
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Mapping: This unit is mapped to the IMI NOS LV01

Rationale: This unit enables the learner to demonstrate competency in carrying out routine light vehicle maintenance, adjustments and replacement activities as part of the periodic servicing of vehicles.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out light vehicle routine maintenance	1.1. Use suitable personal protective equipment and vehicle coverings throughout all light vehicle routine maintenance activities 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle routine maintenance activities including: <ul style="list-style-type: none"> a. vehicle technical data b. maintenance procedures c. legal requirements 2.2. Use technical information to support light vehicle inspection activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for carrying out routine maintenance 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the correct tools and equipment in the way specified by manufacturers when carrying out routine maintenance		
4. Be able to carry out light vehicle routine maintenance	4.1. Carry out light vehicle maintenance using prescribed methods, adhering to the correct specifications and tolerances for the vehicle and following: <ul style="list-style-type: none"> a. the manufacturer's approved inspection methods b. recognised researched inspection methods c. health and safety requirements d. workplace procedures 4.2. Carry out adjustments, replacement of vehicle components and replenishment of consumable materials following the manufacturer's current specification 4.3. Ensure the examination methods identify accurately any vehicle system and or component problems falling outside the maintenance schedule are specified. 4.4. Ensure any comparison of the vehicle against specification accurately identifies any: <ul style="list-style-type: none"> a. differences from the vehicle specification b. vehicle appearance and condition faults 		

	<p>c. variation from legal requirements</p> <p>4.5. Use suitable testing methods to evaluate the performance of all replaced and adjusted components and systems accurately</p> <p>4.6. Complete all system diagnostic activities within the agreed timescale</p>		
5. Be able to record information and make suitable recommendations	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		

EVIDENCE REQUIREMENTS

1. You must produce evidence of competently carrying out servicing activities on at least 3 different vehicles which collectively cover the Learning Outcomes.	Evidence Ref:		
2. Your assessor must physically observe you in your normal workplace carrying out a range of servicing activities on at least 1 occasion .	Observation Ref:		

Evidence from simulated activities is **not** acceptable for this unit.

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: LV01K	UNIT TITLE: KNOWLEDGE OF ROUTINE LIGHT VEHICLE MAINTENANCE
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Level: 2	Route: Knowledge	Credit Value: 2	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV01

Rationale: This unit enables the learner to develop an understanding of conducting routine maintenance, adjustment and replacement activities as part of the periodic servicing of light vehicles

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to carry out routine light vehicle maintenance	1.1. Explain how to conduct a scheduled light vehicle routine examination and assessment against the vehicle manufacturers specification 1.2. Identify the assessment methods used to check for conformity 1.3. Identify the different systems to be inspected while carrying out light vehicle routine maintenance <ul style="list-style-type: none"> a engine b chassis c wheels and tyres d transmission and driveline e electrical and electronic f exterior vehicle body g vehicle interior 1.4. Describe the procedures used for checking the condition and serviceability of light vehicle units and components 1.5. Describe the procedures for checking and replenishing fluid levels 1.6. Describe the procedures for checking and replacing lubricants 1.7. Identify adjustments that need to be carried out on a light vehicle routine maintenance 1.8. Explain the procedure for reporting cosmetic damage to vehicle components and units outside normal service items 1.9. Identify the operating specifications for the systems being checked while carrying out light vehicle routine maintenance
2. Understand the importance of carrying out light vehicle maintenance	2.1. Describe the requirements of correct maintenance in order to maintain the vehicle in a roadworthy and legal condition 2.2. Describe the importance of correct maintenance for warranty purposes

Content:

- a Vehicle maintenance, inspection and adjustment and record findings
- b Vehicle inspection techniques used in routine maintenance including:
 - i. aural
 - ii. visual and functional assessments on engine
 - iii. engine systems
 - iv. chassis systems
 - v. wheels and tyres
 - vi. transmission system
 - vii. electrical and electronic systems
 - viii. exterior vehicle body
 - ix. vehicle interior
- c The procedures used for inspecting the condition and serviceability of the following:
 - i. filters
 - ii. drive belts
 - iii. wiper blades
 - iv. brake linings
 - v. pads
 - vi. tyres
 - vii. lights
- d Preparation and use appropriate use of equipment to include:
 - i. test instruments
 - ii. emission equipment
 - iii. wheel alignment
 - iv. beam setting equipment
 - v. tyre tread depth gauges
- e Procedures for checking and replenishing fluid levels:
 - i. oil
 - ii. water
 - iii. hydraulic fluids
- f Procedures for checking and replacement of lubricants:
 - i. replace oil filters
 - ii. check levels
 - iii. types of oil
 - iv. cleanliness
 - v. disposal of old oil and filters
- g Procedures for carrying out adjustments on vehicle systems or components:
 - i. clearances
 - ii. settings
 - iii. alignment
 - v. operational performance (engine idle, exhaust gas)
- h Procedures for checking electrical systems:
 - i. operation
 - ii. security
 - iii. performance
- i Importance and process of detailed inspection procedures:
 - i. following inspection checklists
 - ii. checking conformity to manufacturer's specifications
 - iii. UK and European legal requirements
- j Importance and process of completing all relevant documentation relating to routine maintenance:
 - i. inspection records
 - ii. job cards
 - iii. vehicle repair records
 - iv. in-vehicle service history

Content: contd**The need to use vehicle protection prior to repair**

- a. Requirements and methods used for protecting:
 - i. vehicle body panels
 - ii. paint surfaces
 - iii. seats
 - iv. carpets and floor mats
- b. The need to check the vehicle following routine maintenance
- c. The need to inspect the vehicle following routine maintenance:
 - i. professional presentation of vehicle
 - ii. customer perceptions
- d. The checks of vehicle following routine maintenance:
 - i. removal of oil and grease marks
 - ii. body panels
 - iii. paint surfaces
 - iv. seats
 - v. carpets and floor mats
 - vi. re-instatement of components

UNIT REF: LV02.1K	UNIT TITLE: KNOWLEDGE OF LIGHT VEHICLE ENGINE MECHANICAL, LUBRICATION AND COOLING SYSTEM UNITS AND COMPONENTS
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Level: 2	Route: Knowledge	Credit Value: 3	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV02

Rationale: This unit enables the learner to develop an understanding of the construction and operation of common engine mechanical, lubrication and cooling systems. It also covers the procedures involved in the removal and replacement of system components and the evaluation of their performance.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how the main light vehicle engine mechanical systems operate	1.1. Identify light vehicle engine mechanical system components 1.2. Describe the construction and operation of light vehicle engine mechanical systems a. four stroke b. spark ignition c. compression ignition d. rotary 1.3. Compare key light vehicle engine mechanical system components and assemblies against alternatives to identify differences in construction and operation 1.4. Identify the key engineering principles that are related to light vehicle engine mechanical systems a. compression ratio's b. cylinder capacity c. power d. torque 1.5. State common terms used in light vehicle engine mechanical system design a. tdc b. bdc c. stroke d. bore

<p>2. Understand how light vehicle engine Lubrication systems operate</p>	<p>2.1. Identify light vehicle engine lubrication system components</p> <p>2.2. Describe the construction and operation of light vehicle engine lubrication components and systems</p> <ol style="list-style-type: none"> a. full flow b. by pass c. wet sump d. dry sump <p>2.3. Compare key light vehicle engine lubrication system components and assemblies to identify differences in construction and operation</p> <p>2.4. Identify the key engineering principles that are related to light vehicle engine lubrication systems</p> <ol style="list-style-type: none"> a. classification of lubricants b. properties of lubricants c. methods of reducing friction <p>2.5. State common terms used in light vehicle engine lubrication system design</p>
<p>3. Understand how light vehicle engine cooling, heating and ventilation systems operate</p>	<p>3.1. Identify light vehicle engine cooling, heating and ventilation system components</p> <p>3.2. Describe the construction and operation of light vehicle engine cooling, heating and ventilation systems</p> <p>3.3. Compare key light vehicle engine cooling, heating and ventilation system components and assemblies against alternatives to identify differences in construction and operation</p> <p>3.4. Identify the key engineering principles that are related to light vehicle engine cooling, heating and ventilation systems</p> <ol style="list-style-type: none"> a. heat transfer b. linear and cubical expansion c. specific heat capacity d. boiling point of liquids <p>3.5. State common terms used in key light vehicle engine cooling, heating and ventilation system design</p>
<p>4. Understand how to check, replace and test light vehicle engine mechanical, lubrication and cooling systems system units and components</p>	<p>4.1. Describe how to remove and replace engine mechanical, lubrication and cooling system units and components</p> <p>4.2. Describe common types of testing methods used to check the operation of engine mechanical, lubrication and cooling systems and their purpose</p> <p>4.3. Describe how to test and evaluate the performance of replacement units against vehicle specification</p> <p>4.4. Identify common faults found in light vehicle engine mechanical, lubrication and cooling systems and their causes</p>

Content:**Engines**

- a. Engine types and configurations:
 - i. inline
 - ii. flat
 - iii. vee
 - iv. four-stroke cycle and two-stroke cycle for spark ignition and compression ignition engines
 - v. naturally aspirated and turbo-charged engines
 - vi. hybrid fuel engines
- b. Relative advantages and disadvantages of different engine types and configurations.
- c. Engine components and layouts:
 - i. single (OHC) and multi camshaft (DOHC)
 - ii. single and multi cylinder (2, 4, 6, 8 cylinder types)
- d. Cylinder head layout and design, combustion chamber and piston design.
- e. Calculate compression ratios from given data.
- f. The procedures used when inspecting engines
- g. The procedures to assess:
 - i. serviceability
 - ii. wear
 - iii. condition
 - iv. clearances
 - v. settings
 - vi. linkages
 - vii. joints
 - viii. fluid systems
 - ix. adjustments
 - x. operation and functionality
 - xi. security
- h. Symptoms and faults associated with mechanical engine operation:
 - i. poor performance
 - ii. abnormal or excessive mechanical noise
 - iii. erratic running
 - iv. low power
 - v. exhaust emissions
 - vi. abnormal exhaust smoke
 - vii. unable to start
 - viii. exhaust gas leaks to cooling system
 - ix. exhaust gas leaks

Lubrication

- a. The advantages and disadvantages of wet and dry systems.
- b. Engine lubrication system:
 - i. splash and pressurised systems
 - ii. pumps
 - iii. pressure relief valve
 - iv. filters
 - v. oil ways
 - vi. oil coolers
- c. Terms associated with lubrication and engine oil:
 - i. full-flow
 - ii. hydrodynamic
 - iii. boundary
 - iv. viscosity
 - v. multi-grade
 - vi. natural and synthetic oil
 - vii. viscosity index
 - viii. multi-grade

Content: Contd

- d. The requirements and features of engine oil:
 - i. operating temperatures
 - ii. pressures
 - iii. lubricant grades
 - iv. viscosity
 - v. multi-grade oil
 - vi. additives
 - vii. detergents
 - viii. dispersants
 - ix. anti-oxidants inhibitors
 - x. anti-foaming agents
 - xi. anti-wear
 - xii. synthetic oils
 - xiii. organic oils
 - xiv. mineral oils
- e. Symptoms and faults associated with lubrication systems:
 - i. excessive oil consumption
 - ii. oil leaks
 - iii. oil in water
 - iv. low or excessive pressure
 - v. oil contamination
- f. The procedures used when inspecting lubrication system

Cooling, Heating and Ventilation

- a. The components, operating principles, and functions of engine cooling systems
- b. Procedures used to remove, replace and adjust cooling system components
 - i. cooling fans and control devices
 - ii. header tanks, radiators and pressure caps
 - iii. heater matrix's and temperature control systems
 - iv. expansion tanks hoses, clips and pipes
 - v. thermostats impellers and coolant
 - vi. ventilation systems
- c. The preparation and method of use of appropriate specialist equipment used to evaluate system performance following component replacement
 - i. system pressure testers
 - ii. pressure cap testers
 - iii. hydrometer, or anti-freeze testing equipment
 - iv. chemical tests for the detection of combustion gas
- d. The layout and construction of internal heater systems.
- e. The controls and connections within internal heater system.
- f. Symptoms and faults associated with cooling systems:
 - i. water leaks
 - ii. water in oil
 - iii. internal heating system: efficiency, operation, leaks, controls, air filtration, air leaks and contamination
 - iv. excessively low or high coolant temperature
- g. The procedures used when inspecting
 - i. internal heating system
 - ii. cooling system

Content: Contd**General**

- a. The preparation, testing and use of tools and equipment used for:
 - i. dismantling
 - ii. removal and replacement of engine units and components
- b. Appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removal and replacing engine units and components
- c. The importance of logical and systematic processes.
- d. The inspection and testing of engine units and components.
- e. The preparation of replacement units for re-fitting or replacement.
- f. The reasons why replacement components and units must meet the original specifications (OES) – warranty requirements, to maintain performance and safety requirements.
- g. Refitting procedures.
- h. The inspection and testing of units and system to ensure compliance with manufacturer's, legal and performance requirements.
- i. The inspection and re-instatement of the vehicle following repair to ensure customer satisfaction;
 - i. cleanliness of vehicle interior and exterior
 - ii. security of components and fittings
 - iii. re-instatement of components and fittings

UNIT REF: LV02.2K	UNIT TITLE: KNOWLEDGE OF LIGHT VEHICLE FUEL, IGNITION, AIR AND EXHAUST SYSTEM UNITS AND COMPONENTS
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Level: 2	Route: Knowledge	Credit Value: 3	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV02

Rationale: This unit enables the learner to develop an understanding of the construction and operation of common fuel, ignition, air and exhaust systems. It also covers the procedures involved in the removal and replacement of system components and the evaluation of their performance.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how light vehicle engine fuel systems operate	1.1. Identify light vehicle engine fuel system components 1.2. Describe the construction and operation of light vehicle engine fuel systems <ol style="list-style-type: none"> a. multi point injection b. single point injection 1.3. Compare key light vehicle engine fuel system components and assemblies against alternatives to identify differences in construction and operation 1.4. Identify the key engineering principles that are related to light vehicle engine fuel systems <ol style="list-style-type: none"> a. properties of fuels b. combustion processes c. exhaust gas constituents 1.5. State common terms used in light vehicle engine fuel system design
2. Understand how light vehicle engine ignition systems operate	2.1. Identify light vehicle engine ignition system components 2.2. Describe the construction and operation of light vehicle engine ignition systems <ol style="list-style-type: none"> a. distributor ignition systems b. distributor less ignition systems 2.3. Compare key light vehicle engine ignition system components and assemblies against alternatives to identify differences in construction and operation 2.4. Identify the key engineering principles that are related to light vehicle engine ignition systems <ol style="list-style-type: none"> a. flame travel b. ignition timing 2.5. State common terms used in key light vehicle engine ignition system design

<p>3. Understand how light vehicle engine air supply and exhaust systems operate</p>	<p>3.1. Identify light vehicle engine air supply and exhaust system components</p> <p>3.2. Describe the construction and operation of light vehicle engine air supply and exhaust systems</p> <ol style="list-style-type: none"> a. supercharging b. turbo charging c. exhaust gas recirculation (EGR) d. secondary air injection e. catalytic converters <p>3.3. Compare key light vehicle engine air supply and exhaust system components and assemblies against alternatives to identify differences in construction and operation</p> <p>3.4. Identify the key engineering principles that are related to light vehicle engine air supply and exhaust systems</p> <ol style="list-style-type: none"> a. sound absorption b. reduction of harmful emissions <p>3.5. State common terms used in key light vehicle engine air supply and exhaust system design</p>
<p>4. Understand how to check, replace and test light vehicle engine fuel system units and components</p>	<p>4.1. Describe how to remove and replace engine fuel, air supply and exhaust system units and components</p> <p>4.2. Describe common types of testing methods used to check the operation of engine fuel, air supply and exhaust system systems and their purpose</p> <p>4.3. Explain how to evaluate the performance of replacement units against vehicle specification</p> <p>4.4. Explain common faults found in light vehicle fuel, air supply and exhaust systems and their causes</p>

Content:**Fuel - Petrol**

- a. The function and layout of petrol injection systems:
 - i. single and multi-point systems
 - ii. injection components
 - iii. injection pump
 - iv. pump relay
 - v. injector valve
 - vi. air flow sensor
 - vii. throttle potentiometer
 - viii. idle speed control valve
 - ix. coolant sensor
 - x. MAP and air temperature sensors
 - xi. mechanical control devices
 - xii. electronic control units
- b. The operation of single and multi-point petrol injection systems and components:
 - i. injection pump
 - ii. pump relay
 - iii. injector valve
 - iv. air flow sensor
 - v. throttle potentiometer
 - vi. idle speed control valve
 - vii. coolant sensor
 - viii. MAP and air temperature sensors
 - ix. electronic control units
 - x. fuel pressure regulators
 - xi. fuel pump relays
 - xii. lambda exhaust sensors
 - xiii. flywheel and camshaft sensors
 - xiv. air flow sensors (air flow meter and air mass meter)
 - xv. EGR valve
- c. The procedures used when inspecting petrol system

Fuel – Diesel

- a. The layout and construction of inline and rotary diesel systems.
- b. The principles and requirements of compression ignition engines
 - i. combustion chambers (direct and indirect injection)
- c. The function and operation of diesel fuel injection components:
 - i. fuel filters
 - ii. sedimenters
 - iii. injectors
 - iv. injector types (direct and indirect injection)
 - v. single
 - vi. multi-hole and pintle nozzle types
 - vii. governors
 - viii. fuel pipes
 - ix. glow plugs
 - x. cold start devices
 - xi. fuel cut-off solenoid
- d. The purpose and operation of:
 - i. turbochargers
 - ii. construction
 - iii. use of inter-coolers
- e. Explain the procedures for injection pump timing and bleeding the system
- f. The procedures used when inspecting diesel system

Content: contd

Fuel

- a. The meaning of terms related to:
 - i. hydro-carbon fuels
 - ii. volatility
 - iii. calorific value
 - iv. flash point
 - v. octane value
 - vi. cetane value
- b. The composition of hydro-carbon fuels:
 - i. % hydrogen and carbon in petrol and diesel fuels
- c. The composition of air (% nitrogen, oxygen), % of oxygen.
- d. The chemically correct air/fuel ratio for petrol engines as 14.7:1 (lambda 1, stoichiometric ratio).
- e. Weak and rich air/fuel ratios for petrol engines.
- f. Exhaust composition and by-products for chemically correct, rich and weak air/fuel ratios of petrol engines:
 - i. water vapour (H₂O)
 - ii. nitrogen (N)
 - iii. carbon monoxide (CO)
 - iv. carbon dioxide (CO₂)
 - v. carbon (C)
 - vi. hydrocarbon (HC)
 - vii. oxides of nitrogen (NO_x, NO₂, NO) and particulates
- g. The relative advantages and disadvantages of diesel and petrol engines.
- h. Symptoms and faults associated with fuel systems
 - i. diesel fuel system: air in fuel system, water in fuel, filter blockage, leaks, difficult starting, erratic running, excessive smoke (black, blue, white), engine knock, turbocharger faults
 - ii. petrol injection system: leaks, erratic running, excessive smoke, poor starting, poor performance, poor fuel economy, failure to start, exhaust emissions, running-on, excessive fuel consumption and surging

Ignition

- a. The layout of electronic ignition systems, advantages over conventional systems (points).
- b. Electronic ignition circuits and components:
 - i. LT Circuit
 - ii. battery
 - iii. ignition switch
 - iv. electronic trigger devices
 - v. capacitor
 - vi. HT Circuit
 - vii. spark plugs (reach, heat range, electrode features and electrode polarity)
 - viii. rotor arm
 - ix. distributor (if applicable)
 - x. distributor cap
 - xi. ignition leads
 - xii. ignition coil
 - xiii. ignition timing advance system
- c. The operation electronic system components:
 - i. amplifiers
 - ii. triggering systems
 - iii. inductive pick-ups
 - iv. hall generators
 - v. optical pulse generators
 - vi. control units
- d. The operation of amplifier units.
- e. Ignition terminology:
 - i. dwell angle
 - ii. dwell time
 - iii. dwell variations
 - iv. advance and retard of ignition timing
 - v. static and dynamic ignition timing

Content:

- f. The operation of electronic ignition systems under various conditions and loads to include:
 - i. engine idling
 - ii. during acceleration
 - iii. under full load
 - iv. cruising
 - v. overrun
 - vi. cold starting
- g. The principles of engine management systems:
 - i. closed loop system
 - ii. integrated ignition
 - iii. injection systems
 - iv. sensors
- h. The procedures used when inspecting
 - i. ignition system
 - ii. engine management
 - iii. sensors
- I. Symptoms and faults associated with ignition system operation
 - i. failure to start hot or cold, erratic running, poor performance, misfire, exhaust emissions misfiring and ignition noise (pinking)

Air supply and exhaust systems

- a. The construction and purpose of air filtration systems.
- b. The operating principles of air filtration systems.
- c. The construction and purpose of the exhaust systems.
- d. The operating principles of the systems.
- e. Exhaust system design to include silencers and catalytic converters.
- f. The procedures used when inspecting induction, air filtration and exhaust systems
- g. Symptoms and faults associated with air and exhaust systems
 - i. exhaust gas leaks
 - ii. air leaks

General

- a. The preparation, testing and use of tools and equipment used for:
 - i. dismantling
 - ii. removal and replacement of engine units and components
- b. Appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removal and replacing engine units and components
- c. The important of logical and systematic processes.
- d. The inspection and testing of engine units and components.
- e. The preparation of replacement units for re-fitting or replacement.
- f. The reasons why replacement components and units must meet the original specifications (OES) – warranty requirements, to maintain performance and safety requirements.
- g. Refitting procedures.
- h. The inspection and testing of units and system to ensure compliance with manufacturer's, legal and performance requirements.
- i. The inspection and re-instatement of the vehicle following repair to ensure customer satisfaction;
 - i. cleanliness of vehicle interior and exterior
 - ii. security of components and fittings
 - iii. re-instatement of components and fittings

UNIT REF: LV02C	UNIT TITLE: COMPETENCY IN REMOVING AND REPLACING LIGHT VEHICLE ENGINE UNITS AND COMPONENTS
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Level: 2	Route: Competence	Credit Value: 10	GLH: 90
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Mapping: This unit is mapped to the IMI NOS LV02

Rationale: This unit enables the learner to demonstrate competency in removing and replacing light vehicle engine system components. It also covers the evaluation of performance of the replaced units and systems

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out removal and replacement activities	1.1. Use suitable personal protective equipment and vehicle coverings throughout all light vehicle engine unit and component removal and replacement activities 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle engine unit and component removal and replacement activities including: <ol style="list-style-type: none"> a. vehicle technical data b. removal and replacement procedures c. legal requirements 2.2. Use technical information to support light vehicle engine unit and component removal and replacement activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for removal and replacement of light vehicle engine systems 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the correct tools and equipment in the way specified by manufacturers to remove and replace light vehicle engine systems		
4. Be able to carry out removal and replacement of light vehicle engine mechanical, lubrication and cooling units and components.	4.1. Remove and replace the light vehicle's engine systems and components, adhering to the correct specifications and tolerances for the vehicle and following: <ol style="list-style-type: none"> a. the manufacturer's approved removal and replacement methods b. recognised researched repair methods c. health and safety requirements. d. Workplace procedures 4.2. Ensure that replacement light vehicle engine units and components conform to the vehicle operating specification and any legal requirements 4.3. Use suitable testing methods to evaluate the performance of the reassembled system 4.4. Ensure that the reassembled light vehicle engine systems performs to the vehicle operating specification and meets any legal requirements 4.5. Complete all system diagnostic activities within the agreed timescale		

<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		
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SPECIFIC PERFORMANCE REQUIREMENTS

<p>1. You must produce evidence of removing and replacing units or components from 4 of the 5* systems listed below. The evidence must come from work in your normal workplace.</p>	<p>Evidence Ref:</p>
<ul style="list-style-type: none"> • engine mechanical systems 	
<ul style="list-style-type: none"> • cooling systems 	
<ul style="list-style-type: none"> • air supply and exhaust systems 	
<ul style="list-style-type: none"> • engine management system 	
<ul style="list-style-type: none"> • lubrication systems (not including standard external filters) 	
<p>2. You must be observed by your assessor on at least 1 occasion removing and replacing components or units.</p>	<p>Observation Ref:</p>

*However, you must prove to your assessor that you have the necessary knowledge and understanding to be able to perform competently in respect of **all** the systems listed above.

Evidence from simulated activities is **not** acceptable for this unit

<p>ASSESSOR SIGNATURE:</p>	<p>PIN NO:</p>	<p>DATE:</p>
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Learner Name:

UNIT REF: LV03C	UNIT TITLE: COMPETENCY IN REMOVING AND REPLACING LIGHT VEHICLE ELECTRICAL UNITS AND COMPONENTS
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Level: 2	Route: Competence	Credit Value: 10	GLH: 90
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Mapping: This unit is mapped to the IMI NOS LV03

Rationale: This unit enables the learner to demonstrate competency in removing and replacing motor vehicle electrical system components. It also covers the evaluation of performance of the replaced units and systems.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out removal and replacement activities	1.1. Use suitable personal protective equipment and vehicle coverings when working on light vehicle electrical systems and components 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle electrical unit and component removal and replacement activities including: a. vehicle technical data b. removal and replacement procedures c. legal requirements 2.2. Use technical information to support light vehicle electrical unit and component removal and replacement activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for removal and replacement of motor vehicle electrical system components 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the tools and equipment in the way specified by manufacturers to remove and replace motor vehicle electrical systems a. auxiliary		

<p>4. Be able to carry out removal and replacement of light vehicle electrical units and components.</p>	<p>4.1. Remove and replace the motor vehicle's electrical systems and components, adhering to the specifications and tolerances for the vehicle and following:</p> <ul style="list-style-type: none"> a. the manufacturer's approved removal and replacement methods b. recognised researched repair methods c. health and safety requirements. <p>4.2. Ensure that replacement motor vehicle electrical units and components conform to the vehicle operating specification and any legal requirements</p> <p>4.3. Use suitable testing methods to evaluate the performance of the reassembled system</p> <p>4.4. Ensure that the reassembled motor vehicle electrical systems performs to the vehicle operating specification and meets any legal requirements</p> <p>4.5. Complete all the system diagnostic activities within the agreed timescale</p>		
<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		

SPECIFIC PERFORMANCE REQUIREMENTS

1. You must produce evidence of removing and replacing at least 5 units or components, each from a different electrical system. At least 4 of these 5 pieces of evidence must come from work in your normal workplace	Evidence Ref:				
2. You must be observed by your assessor on at least 1 occasion in your normal workplace carrying out the removal and replacement of at least 1 of the following*:	Observation Ref:				
Engine starting					
Battery charging					
3. You must be observed by your assessor on at least 1 occasion in your normal workplace successfully carrying out the removal and replacement of electrical units and components *:	Observation Ref:				
a. lighting					
b. wiper					
c. security and alarm					
d. comfort and convenience					
e. information and entertainment					
f. telephone and two-way communication					
g. electric window systems					
h. monitoring and instrumentation systems					

*However, you must prove to your assessor that you have the necessary knowledge and understanding to be able to perform competently in respect of **all** the systems listed above.

Simulated activities **will be** acceptable to assess candidates' removal and replacement competence on no more than **1** occasion.

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: LV03K	UNIT TITLE: KNOWLEDGE OF REMOVING AND REPLACING LIGHT VEHICLE ELECTRICAL UNITS AND COMPONENTS
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Level: 2	Route: Knowledge	Credit Value: 6	GLH: 45
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Mapping: This unit is mapped to the IMI NOS LV03

Rationale: This unit enables the learner to develop an understanding of the principles, construction and operation and testing methods of common electrical and electronic systems and components. It also covers the procedures involved in the removal and replacement of system components and the evaluation of their performance.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand light vehicle electrical and electronic principles	1.1. Identify electrical symbols and units found in light vehicle circuits 1.2. Describe how to interpret simple light vehicle wiring diagrams 1.3. Describe the operation of key light vehicle circuit protection devices and why these are necessary 1.4. Describe earthing principles and earthing methods 1.5. Identify the use of different cables and connectors used in light vehicle circuits 1.6. Describe the operation of electrical and electronic sensors and actuators and their application 1.7. Describe the key electrical and electronic control principles that are related to light vehicle electrical circuits 1.8. State common terms used in light vehicle electrical circuits
2. Understand how light vehicle batteries, starting and charging systems operate	2.1. Identify light vehicle batteries, starting and charging system components 2.2. Describe the construction and operation of light vehicle batteries, starting and charging system components 2.3. Describe how to remove and replace batteries, starting and charging system units and components 2.4. Compare light vehicle batteries, starting and charging system components and assemblies against alternatives to identify differences in construction and operation 2.5. State common terms used in conjunction with light vehicle batteries, starting and charging systems

<p>3. Understand how light vehicle auxiliary electrical systems operate</p>	<p>3.1. Identify light vehicle auxiliary system components</p> <p>3.2. Describe the construction and operation of light vehicle auxiliary systems Auxiliary systems to include:</p> <ul style="list-style-type: none"> a. lighting b. wiper c. security and alarm d. comfort and convenience e. information and entertainment f. telephone and two-way communication g. electric window h. monitoring and instrumentation <p>3.3. Compare key light vehicle auxiliary system components and assemblies against alternatives to identify differences in construction and operation</p> <p>3.4. State common terms used in light vehicle auxiliary system design</p>
<p>4. Understand how to check, replace and test light vehicle electrical systems and components</p>	<p>4.1. Describe how to remove and replace light vehicle electrical system units and components</p> <p>4.2. Describe common types of testing methods used to check the operation of light vehicle electrical systems and components and their purpose</p> <p>4.3. Explain how to test and evaluate the performance of replacement units against specifications</p> <p>4.4. Identify common faults found in light vehicle electrical systems and components</p>

Content:**Electrical/Electronic Principles**

- a. Electrical units:
 - i. volt (electrical pressure)
 - ii. ampere (electrical current)
 - iii. ohm (electrical resistance)
 - iv. watt (power)
- b. The requirements for an electrical circuit:
 - i. battery
 - ii. cables
 - iii. switch
 - iv. current consuming device
 - v. continuity
- c. The direction of current flow and electron flow.
- d. Series and parallel circuits to include:
 - i. current flow
 - ii. voltage of components
 - iii. volt drop
 - iv. resistance
 - v. the effect on circuit operation of open circuit component(s)
- e. Earth and insulated return systems.
- f. Cable sizes and colour codes.
- g. Different types of connectors, terminals and circuit protection devices.
- h. Common electrical and electronic symbols.
- i. The meaning of:
 - i. short circuit
 - ii. open circuit
 - iii. bad earth
 - iv. high resistance
 - v. electrical capacity
- j. The principles of vehicle electronic systems and component.
- k. Interpret vehicle wiring diagrams to include:
 - i. vehicle lighting
 - ii. auxiliary circuits
 - iii. indicators
 - iv. starting and charging systems
- l. Function and construction of electrical components including:
 - i. circuit relays
 - ii. bulb types
 - iii. fan and heater
 - iv. circuit protection
- m. The safety precautions when working on electrical and electronic systems to include:
 - i. disconnection and connection of battery
 - ii. avoidance of short circuits
 - iii. power surges
 - iv. prevention of electric shock
 - v. protection of electrical and electronic components
 - vi. protection of circuits from overload or damage
- n. The set-up and use of:
 - i. digital and analogue multi-meters
 - ii. voltmeter
 - iii. ammeter
 - iv. ohmmeter
 - v. oscilloscope
 - vi. manufacturer's dedicated test equipment

Content: contd

- o. Electrical and electronic checks for electrical and electronic systems to include:
 - i. connections
 - ii. security
 - iii. functionality
 - iv. performance to specifications
 - v. continuity, open circuit
 - vi. short circuit
 - vii. high resistance
 - viii. volt drop
 - ix. current consumption
 - x. output patterns (oscilloscope)
- p. Symptoms and faults associated with electrical and electronic systems to include:
 - i. high resistance
 - ii. loose and corroded connections
 - iii. short circuit
 - iv. excessive current consumption
 - v. open circuit
 - vi. malfunction
 - vii. poor performance
 - viii. battery faults to include flat battery
 - ix. failure to hold charge
 - x. low state of charge
 - xi. overheating
 - xii. poor starting

Battery and Charging

- a. The construction and operation of vehicle batteries including:
 - i. low maintenance and maintenance free
 - ii. lead acid and nickel cadmium types
 - iii. cells
 - iv. separators
 - v. plates
 - vi. electrolyte
- b. The operation of the vehicle charging system:
 - i. alternator
 - ii. rotor
 - iii. stator
 - iv. slip ring
 - v. brush assembly
 - vi. three phase output
 - vii. diode rectification pack
 - viii. voltage regulation
 - ix. phased winding connections
 - x. cooling fan
 - xi. alternator drive system

Starting

- a. The layout, construction and operation of engine starting systems: inertia and pre-engaged principles.
- b. The function and operation of the following components:
 - i. inertia and pre-engaged starter motor
 - ii. starter ring gear
 - iii. pinion
 - iv. starter solenoid
 - v. ignition/starter switch
 - vi. starter relay (if appropriate)
 - vii. one-way clutch (pre-engaged starter motor)

Content: contd**Lighting**

- a. Function and construction of electrical components including:
 - v. front and tail lamps
 - vi. main and dip beam headlamps
 - vii. fog and spot lamps
 - viii. lighting and dip switch
 - ix. directional indicators
- b. The circuit diagram and operation of components for:
 - i. side and tail lamps
 - ii. headlamps
 - iii. interior lamps
 - iv. fog and spot lamps
 - v. direction indicators
- c. The statutory requirements for vehicle lighting when using a vehicle on the road.
- d. Headlamp adjustment and beam setting.

Auxiliary Systems

- a. Function and construction of electrical components including:
 - i. central door locking
 - ii. anti theft devices
 - iii. manual locking and dead lock systems
 - iv. window winding
 - v. demisting systems
 - vi. door mirror operation mechanisms
 - vii. interior lights and switching
 - viii. sun roof operation
- b. The circuit diagram and operation of components for:
 - i. central door locking
 - ii. anti theft devices
 - iii. manual locking and dead lock systems
 - iv. window winding
 - v. demisting systems
 - vi. door mirror operation mechanisms
 - vii. sun roof operation
- c. Comfort and convenience systems to include:
 - i. heated seats
 - ii. electrically adjusted seats
 - iii. heated screens
 - iv. electric mirrors
 - v. heating
 - vi. climate control
 - vii. air conditioning

Content: contd**General**

- a. The preparation, testing and use of:
 - i. tools and equipment
 - ii. electrical meters and equipment used for dismantling
 - iii. removal and replacement of electrical and electronic systems and components
- b. Appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removal and replacing electrical and electronic components and systems
- c. The important of logical and systematic processes.
- d. Preparation of replacement units for re-fitting or replacement electrical and electronic components and systems.
- e. The reasons why replacement components and units must meet the original specifications (OES) – warranty requirements, to maintain performance, safety requirements.
- f. Refitting procedures.
- g. The inspection and testing of units and systems to ensure compliance with manufacturer's, legal and performance requirements.
- h. Inspection and re-instatement of the vehicle following repair to ensure:
 - i. customer satisfaction
 - ii. cleanliness of vehicle interior and exterior
 - iii. security of components and fittings
 - iv. re-instatement of components and fittings

Learner Name:

UNIT REF: LV04C	UNIT TITLE: COMPETENCY IN REMOVING AND REPLACING LIGHT VEHICLE CHASSIS UNITS AND COMPONENTS
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Level: 2	Route: Competence	Credit Value: 10	GLH: 90
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Mapping: This unit is mapped to the IMI NOS LV04

Rationale: This unit enables the learner to demonstrate competency in removing and replacing light vehicle steering, suspension and braking units (including wheels and tyres). It also covers the evaluation of performance of the replaced units and systems.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out removal and replacement activities	1.1. Use suitable personal protective equipment and vehicle coverings throughout all light vehicle chassis unit and component removal and replacement activities 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle chassis unit and component removal and replacement activities including: <ul style="list-style-type: none"> a. vehicle technical data b. removal and replacement procedures c. legal requirements 2.2. Use technical information to support light vehicle chassis unit and component removal and replacement activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for removal and replacement of light vehicle chassis systems including: <ul style="list-style-type: none"> a. steering b. suspension c. braking d. wheels & tyres 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the correct tools and equipment in the way specified by manufacturers to remove and replace light vehicle chassis systems		

<p>4. Be able to carry out removal and replacement of light vehicle chassis units and components.</p>	<p>4.1. Remove and replace the light vehicle's chassis systems and components, adhering to the correct specifications and tolerances for the vehicle and following:</p> <ul style="list-style-type: none"> a. the manufacturer's approved removal and replacement methods b. recognised researched repair methods c. health and safety requirements. <p>4.2. Ensure that replacement light vehicle chassis units and components conform to the vehicle operating specification and any legal requirements</p> <p>4.3. Use suitable testing methods to evaluate the performance of the reassembled system</p> <p>4.4. Ensure that the reassembled light vehicle chassis system performs to the vehicle operating specification and meets any legal requirements</p> <p>4.5. Complete all system diagnostic activities within the agreed timescale</p>		
<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		

SPECIFIC PERFORMANCE REQUIREMENTS

1. You must produce evidence of removing and replacing 3 different units or components in total which must include items from steering, suspension and braking systems. Your evidence must include demonstration of competence in each aspect of mechanical, electrical and hydraulic/fluid units or component removal and replacement.	Evidence Ref:		
2. You must be observed in your normal workplace on at least 1 occasion successfully removing and replacing units and components from one of the following systems:	Observation Ref:		
steering			
suspension			
braking			

Evidence from simulated activities is **not** acceptable for this unit.

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: LV04K	UNIT TITLE: KNOWLEDGE OF REMOVING AND REPLACING LIGHT VEHICLE CHASSIS UNITS AND COMPONENTS
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Level: 2	Route: Knowledge	Credit Value: 6	GLH: 45
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Mapping: This unit is mapped to the IMI NOS LV04

Rationale: This unit enables the learner to develop an understanding of the construction and operation of common steering, suspension and braking systems (including wheels and tyres). It also covers the procedures involved in the removal and replacement of system components and the evaluation of their performance.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how light vehicle steering and suspension systems operate	1.1. Identify light vehicle steering and suspension system components 1.2. Describe the construction and operation of light vehicle steering and suspension systems 1.3. Compare key light vehicle steering and suspension system components and assemblies against alternatives to identify differences in construction and operation 1.4. Identify the key engineering principles that are related to light vehicle steering and suspension systems <ul style="list-style-type: none"> a. steering angles b. hydraulic forces c. stress and strain 1.5. State common terms used in light vehicle steering and suspension system design
2. Understand how light vehicle braking systems operate	2.1. Identify light vehicle braking system components 2.2. Describe the construction and operation of light vehicle braking systems 2.3. compare key light vehicle braking system components and assemblies against alternatives to identify differences in construction and operation 2.4. Identify the key engineering principles that are related to light vehicle braking systems <ul style="list-style-type: none"> a. laws of friction b. hydraulics c. pneumatics d. properties of fluids e. properties of air f. braking efficiency 2.5. State common terms used in light vehicle braking system design

<p>3. Understand how light vehicle wheel and tyre systems operate</p>	<p>3.1. Identify light vehicle wheel and tyre components</p> <p>3.2. Describe the construction and operation of light vehicle wheels and tyres</p> <p>3.3. Compare key light vehicle wheel and tyre components and assemblies against alternatives to identify differences in construction and operation</p> <p>3.4 Identify the key engineering principles that are related to light vehicle wheel and tyre systems</p> <ol style="list-style-type: none"> a. friction b. un-sprung weight c. dynamic and static balance <p>3.5 State common terms used in light vehicle wheel and tyre design</p>
<p>4. Understand how to check, replace and test light vehicle chassis units and components</p>	<p>4.1. Describe how to remove and replace chassis units and components</p> <p>4.2. Describe common types of testing methods used to check the operation of chassis units and components and their purpose</p> <p>4.3. Explain how to evaluate the performance of replacement units against vehicle specification</p> <p>4.4. Identify common faults found in light vehicle chassis units and components</p>

Content:

Steering

- a. The action and purpose of steering geometry:
 - i. castor angle
 - ii. camber angle
 - iii. kingpin or swivel pin inclination
 - iv. negative offset
 - v. wheel alignment (tracking) (toe in and toe out)
 - vi. toe out on turns
 - vii. steered wheel geometry
- b. The following terms associated with steering:
 - i. Ackerman principle
 - ii. slip angles
 - iii. self-aligning torque oversteer and understeer
 - iv. neutral steer
- c. The components and layout of hydraulic power steering systems:
 - i. piston and power cylinders
 - ii. drive belts and pumps
 - iii. hydraulic valve (rotary, spool and flapper type)
 - iv. hydraulic fluid
- d. The advantages of power assisted steering
- e. The operation of hydraulic power steering.
- f. The principles of electronic power steering systems.
- g. The procedures used for inspecting the serviceability and condition of:
 - i. manual steering
 - ii. power steering

Content: Contd

- h. Steering system defects to include:
- i. uneven tyre wear
 - ii. wear on outer edge of tyre
 - iii. wear on inner edge of tyre
 - iv. uneven wear
 - v. flats on tread
 - vi. steering vibrations
 - vii. wear in linkage
 - viii. damage linkage
 - ix. incorrect wheel alignment
 - x. incorrect steering geometry

Suspension

- a. The layout and components of suspension systems:
- i. non-independent suspensions
 - ii. independent front suspension (IFS)
 - iii. independent rear suspension (IRS)
 - iv. hydraulic
 - v. hydro-pneumatic
 - vi. rigid axle types
- b. The operation of suspension systems and components:
- i. leaf and coil springs
 - ii. torsion bar
 - iii. rubber springs
 - iv. Macpherson strut system
 - v. hydraulic
 - vi. hydro-pneumatic
 - vii. hydraulic dampers
 - viii. trailing arms
 - ix. wish bones
 - x. ball joints
 - xi. track control arms
 - xii. bump stops
 - xiii. anti-roll bars
 - xiv. stabiliser bars
 - xv. swinging arms
 - xvi. parallel link
 - xvii. swinging half-axles
 - xviii. transverse link
 - xix. semi-swinging arms
- c. The advantages of different systems including:
- i. non-independent
 - ii. independent suspension (IFS)
 - iii. independent suspension (IRS)
 - iv. hydraulic
 - v. hydro-pneumatic
 - vi. rigid axle
- d. The principles of electronic suspensions systems.
- e. The forces acting on suspension systems during braking, driving and cornering.
- f. The methods of locating the road wheels against braking, driving and cornering forces.
- g. The methods of controlling cornering forces by fitting anti-roll torsion members
- h. Suspension terms:
- i. rebound
 - ii. bump
 - iii. float
 - iv. dive
 - v. pitch
 - vi. roll
 - vii. compliance

Content: Contd

- i. The procedures used for inspecting the serviceability and condition of the suspension system
- j. Suspension system defects:
 - i. wheel hop
 - ii. ride height (unequal and low)
 - iii. wear
 - iv. noises under operation
 - v. fluid leakage
 - vi. excessive travel
 - vii. excessive tyre wear
 - viii. bounce
 - ix. poor vehicle handling
 - x. worn dampers
 - xi. worn joints
 - xii. damaged linkages

Brakes

- a. The construction and operation of drum brakes:
 - i. leading and trailing shoe construction
 - ii. self-servo action
 - iii. automatic adjusters
 - iv. backing plates
 - v. parking brake system
- b. The construction and operation of disc brakes:
 - i. disc pads
 - ii. calliper
 - iii. brake disc
 - iv. ventilated disc
 - v. disc pad retraction
 - vi. parking brake system
 - vii. electrical and electronic components
 - viii. wear indicators and warning lamps
- c. The construction and operation of the hydraulic braking system:
 - i. single and dual line layout
 - ii. master cylinders
 - iii. wheel cylinders
 - iv. disc brake calliper & pistons
 - v. brake pipe
 - vi. brake servo
 - vii. warning lights
 - viii. parking brakes
 - ix. equalising valves
- d. The principles and components of electronic ABS systems, electrical and electronic components.
- e. The requirements and hazards of brake fluid:
 - i. boiling point
 - ii. hygroscopic action
 - iii. manufacturer's change periods
 - iv. fluid classification and rating
 - v. potential to damage paint surfaces
- f. Terms associated with mechanical and hydraulic braking systems:
 - i. braking efficiency
 - ii. brake fade
 - iii. brake balance
 - iv. ABS
- g. The procedures used for inspecting the serviceability and condition of the braking system

Content: Contd

- h. Braking system defects:
 - i. worn shoes or pads
 - ii. worn or scored brake surfaces
 - iii. abnormal brake noises
 - iv. brake judder
 - v. fluid contamination of brake surfaces
 - vi. fluid leaks
 - vii. pulling to one side
 - viii. poor braking efficiency
 - ix. lack of servo assistance
 - x. brake drag
 - xi. brake grab
 - xii. brake fade

Wheel and Tyres

- a. The construction of different types of tyre:
 - i. radial
 - ii. cross ply
 - iii. bias belted
 - iv. tread patterns
 - v. tyre mixing regulations
 - vi. tyre applications
- b. Tyre markings:
 - i. tyre and wheel size markings
 - ii. speed rating
 - iii. direction of rotation
 - iv. profile
 - v. load rating
 - vi. ply rating
 - vii. tread-wear indicators
- c. Wheel construction:
 - i. light alloy
 - ii. pressed steel and wire wheels
 - iii. flat-edge and double hump rims
- d. Types of wheel bearing arrangements:
 - i. non-driving
- e. Types of bearing used for wheel bearing arrangements:
 - i. roller
 - ii. taper roller
 - iii. needle
 - iv. ball and plain
- f. The procedures used for inspecting the serviceability and condition of:
 - iii. tyres & wheels
 - iv. bearings
- g. The defects associated with tyres and wheels:
 - i. abnormal tyre wear
 - ii. cuts
 - iii. side wall damage
 - iv. wheel vibrations
 - v. tyre noise (squeal during cornering)
 - vi. tyre over heating (low pressure)
 - vii. tread separation

Content: Contd**General****The procedures for dismantling, removal and replacement of chassis system components**

- a. The preparation:
 - i. testing and use of tools and equipment
 - ii. electrical meters and equipment used for dismantling
 - iii. removing and replacing chassis systems and components
- b. Appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removing and replacing chassis systems and components
- c. The importance of logical and systematic processes.
- d. The inspection and testing of chassis systems and components.
- e. The preparation of replacement units for re-fitting or replacement of chassis systems or components.
- f. Identify the reasons why replacement components and units must meet the original specifications (OES):
 - i. warranty requirements
 - ii. to maintain performance
 - iii. safety requirements
- g. Refitting procedures.
- h. The inspection and testing of units and systems to ensure compliance with manufacturer's, legal and performance requirements.
- i. The inspection and re-instatement of the vehicle following repair to ensure customer satisfaction:
 - i. cleanliness of vehicle interior and exterior
 - ii. security of components and fittings
 - iii. re-instatement of components and fitting

UNIT REF: LV12K	UNIT TITLE: KNOWLEDGE OF REMOVING AND REPLACING LIGHT VEHICLE TRANSMISSION AND DRIVELINE UNITS AND COMPONENTS
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Level: 2	Route: Knowledge	Credit Value: 6	GLH: 45
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Mapping: This unit is mapped to the IMI NOS LV12

Rationale: This unit enables the learner to develop an understanding of the construction and operation of common transmission and driveline systems. It also covers the procedures involved in the removal and replacement of system components and the evaluation of their performance

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how light vehicle clutch systems operate	1.1. Identify light vehicle clutch system components 1.2. Describe the construction and operation of light vehicle clutch systems 1.3. Compare key light vehicle clutch system components and assemblies against alternatives to identify differences in construction and operation 1.4. Identify the key engineering principles that are related to light vehicle clutch systems to include: a. principles of friction b. principle of levers c. torque transmission 1.5. State common terms used in light vehicle clutch system design
2. Understand how light vehicle manual gearbox systems operate	2.1. Identify light vehicle manual gearbox system components 2.2. Describe the construction and operation of light vehicle manual gearbox systems. 2.3. Compare key light vehicle manual gearbox system components and assemblies against alternatives to identify differences in construction and operation 2.4. Identify the key engineering principles that are related to light vehicle manual gearbox systems a. gear ratios b. torque multiplication 2.5. State common terms used in light vehicle manual gearbox system design

<p>3. Understand how light vehicle driveline systems operate</p>	<p>3.1. Identify light vehicle driveline components</p> <p>3.2. Describe the construction and operation of light vehicle driveline systems</p> <p>3.3. Compare key light vehicle driveline components and assemblies against alternatives to identify differences in construction and operation</p> <p>3.4. Identify the key engineering principles that are related to light vehicle driveline systems</p> <p>a. final drive and overall gear ratios</p> <p>b. simple stresses</p> <p>3.5. State common terms used in light vehicle driveline design</p>
<p>4. Understand how to check, replace and test transmission and driveline units and components</p>	<p>4.1. Describe how to remove and replace transmission and driveline system units and components</p> <p>4.2. Describe common types of testing methods used to check the operation of transmission and driveline systems and their purpose</p> <p>4.3. Explain how evaluate the performance of replacement units against vehicle specification</p> <p>4.4. Identify common faults found in light vehicle transmission and driveline systems and their causes</p>

Content:

The operation of clutch operating systems

- a. Clutch operating mechanisms
 - i. pedal and lever
 - ii. hydraulic operated
 - iii. mechanical
 - iv. cable operated
 - v. hydraulic components
 - vi. master cylinder
 - vii. slave cylinder
 - viii. hydraulic pipes
 - ix. electrical and electronic components (fluid level indicators)

The operation of friction clutches

- a. The reasons for fitting a clutch.
- b. The construction and operation of:
 - i. hydraulically and cable operated clutches
 - ii. coil spring clutches
 - iii. diaphragm spring clutches
 - iv. single plate clutches
 - v. multi plate clutches

The operation of manual gearboxes

- a. The reasons for fitting gearboxes, to provide neutral, reverse, torque multiplication.
- b. Different gearbox types: transverse and inline layouts.
- c. The layout and construction of gears and shafts for 4, 5 and 6 speed gearbox designs, sliding mesh, constant mesh and synchromesh gearboxes reverse gear,

Content: Contd

- d. The construction and operation of:
 - i. gear selection linkages
 - ii. selector forks and rods
 - iii. detents and interlock mechanisms
- e. The construction and operation of synchromesh devices.
- f. The arrangements for gearbox bearings:
 - i. bushes
 - ii. oil seals
 - iii. gaskets and gearbox lubrication
 - iv. speedometer drive
- g. The electrical and electronic components including reverse lamp switch
- h. Calculate gear ratios and driving torque for typical gearbox specifications.

The operation of driveline components

- a. The layout and construction of propshafts and drive shafts used in front wheel, rear wheel and four-wheel drive systems.
- b. The reasons for using flexible couplings and sliding joints in transmissions systems.
- c. The reason for using constant velocity joints in drive shafts incorporating steering mechanisms.
- d. The construction and operation of:
 - i. universal joints
 - ii. sliding couplings
 - iii. constant velocity joints
- e. The simple stresses applied to shafts: torsional, bending and shear.
- f. The construction and operation of:
 - i. final drive units
 - ii. crown wheel & pinion
 - iii. bevel
 - iv. hypoid and helical gears
 - v. differential gears
 - vi. sun & planet gears
 - vii. lubricants
 - viii. lubrication bearings and seals
 - ix. limited slip differential
- g. The reasons for fitting a differential.
- h. Calculate final drive gear ratios.
- i. Calculate the overall gear ratio from given data (gearbox ratio x final drive ratio).

The testing and inspection techniques used for light vehicle transmission systems

- a. The techniques and procedures used for inspecting and testing clutches and clutch mechanisms including:
 - i. clearances
 - ii. pedal and lever settings
 - iii. cables & linkages
 - iv. hydraulic system
 - v. leaks
 - vi. adjustments
 - vii. travel
- b. The techniques and procedures used for inspecting and testing gearboxes including:
 - i. leaks
 - ii. gear selection
 - iii. synchromesh operation
 - iv. abnormal noise
- c. The techniques and procedures used for inspecting and testing drive line systems (prop & drive shafts, couplings) including:
 - i. security
 - ii. serviceability of rubber boots
 - iii. leaks
 - iv. alignment
 - v. balance weights (where applicable)
- d. The techniques used when inspecting and testing final drive systems including:
 - i. fluid levels
 - ii. leaks
 - iii. noise

Content:**The faults and symptoms associated with vehicle transmissions systems**

- a. The faults and symptoms associated with transmission systems:
 - i. clutch faults
 - ii. gearbox faults
 - iii. drive line faults (propshaft, drive shaft)
 - iv. universal and constant velocity joints)
 - v. universal joint alignment
 - vi. final drive faults
- b. Faults and symptoms to include mechanical, electrical and hydraulic systems.

The procedures for dismantling, removal and replacement of transmission units and components

- a. The preparation, testing and use of tools and equipment, electrical meters and equipment used for dismantling removing and replacing transmission systems and components.
- b. appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removing and replacing transmission systems and components
- c. The importance of logical and systematic processes.
- d. The inspection and testing of transmission systems and components
- e. The preparation of replacement units for re-fitting or replacement of transmission systems or components.
- f. The reasons why replacement components and units must meet the original specifications (OES):
 - i. warranty requirements
 - ii. to maintain performance
 - iii. safety requirements
- g. Refitting procedures.
- i. The inspection and testing of units and system to ensure compliance with manufacturer's, legal and performance requirements.
- j. The inspection and re-instatement of the vehicle following repair to ensure customer satisfaction:
 - i. cleanliness of vehicle interior and exterior
 - ii. security of components and fittings
 - iii. instatement of components and fittings
- k. Types of wheel bearing arrangements:
 - ii. driven wheels
 - iii. fully floating
 - iv. three quarter floating
 - v. semi floating axles

Learner Name:

UNIT REF: G8C	UNIT TITLE: COMPETENCY IN IDENTIFYING AND AGREEING MOTOR VEHICLE CUSTOMER SERVICE NEEDS
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Level: 3	Route: Competence	Credit Value: 5	GLH: 40
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Mapping: This unit is mapped to the IMI NOS G8

Rationale: This unit helps the learner to develop competency in order to: gain information from customers on their perceived needs; give advice and information and agree a course of action; contract for the agreed work and complete all necessary records and instructions.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to obtain relevant information from the customer	1.1. Obtain and interpret sufficient, relevant information, from the customer to make an assessment of their needs. 1.2. Clarify customer and vehicle needs by referring to vehicle data and operating procedures		
2. Be able to provide relevant information to the customer	2.1. Provide customers with accurate, current and relevant advice and information, in a form that the customer will understand. 2.2. Demonstrate techniques which encourage customers to ask questions and seek clarification during conversation		
3. Be able to agree work undertaken with the customer	3.1. Summarise and record work agreed with the customer, before accepting the vehicle. 3.2. Implement confirmation of the agreement by ensuring customer understanding		
4. Be able to ensure recording systems are implemented correctly	4.1. Use recording systems which are accurate and complete, in the required format and signed by the customer where necessary 4.2. Perform the next stage in the process by passing on completed records to the correct person promptly. 4.3. Demonstrate correct procedures for customer approval where the contracted agreement is likely to be exceeded.		

EVIDENCE REQUIREMENTS

1. You must produce evidence, including records, to show that you have dealt with 3 different customers .	Evidence Ref		
2. You must be observed by your assessor in your normal workplace dealing with at least 1 customer	Observation Ref:		

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: G8K	UNIT TITLE: KNOWLEDGE OF HOW TO IDENTIFY AND AGREE MOTOR VEHICLE CUSTOMER SERVICE NEEDS
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Level: 3	Route: Knowledge	Credit Value: 5	GLH: 45
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Mapping: This unit is mapped to the IMI NOS G8

Rationale: This unit enables the learner to develop an understanding of how to gain: information from customers on their perceived needs; give advice and information and agree a course of action; contract for the agreed work and complete all necessary records and instructions.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand legislative and organisational requirements and procedures	1.1. Describe the fundamental legal requirements of current consumer legislation and the consequences of their own actions in respect of this legislation 1.2. Describe the content and limitations of company and product warranties for the vehicles dealt with by their company 1.3. Explain the limits of their own authority for accepting vehicles 1.4. Explain the importance of keeping customers informed of progress 1.5. Describe their workplace requirements for the completion of records 1.6. Explain how to complete and process all the necessary documentation
2. Understand how to communicate and care for customers	2.1. Explain how to communicate effectively with customers 2.2. Describe how to adapt your language when explaining technical matters to non-technical customers 2.3. Explain how to use effective questioning techniques 2.4. Describe how to care for customers and achieve customer satisfaction
3. Understand company products and services	3.1. Describe the range of options available to resolve vehicle problems 3.2. Describe the range and type of services offered by their company 3.3. Explain the effect of resource availability upon the receipt of customer vehicles and the completion work 3.4. Explain how to access costing and work completion time information

Content:**Organisational requirements**

- a Explain the organisation's terms and conditions applicable to the acceptance of customer vehicles.
- b Explain the content and limitations of vehicle and component warranties for the vehicles dealt with by your organisation.
- c Detail what, if any, limits there are to the authority for accepting vehicles.
- d Detail why it is important to keep customers advised of progress and how this is achieved within the organisation.
- e Detail the organisation's procedures for the completion and processing of documentation and records, including payment methods and obtaining customer signatures as applicable.

Principles of customer communication and care.

- a First Impressions.
- b Listening skills – 80:20 ratio.
- c Eye contact and smiling.
- d Showing interest and concern.
- e Questioning techniques and customer qualification.
- f Giving clear non-technical explanations.
- g Confirming understanding (statement/question technique, reflective summary).
- h Written communication – purpose, content, presentation and style.
- i Providing a high quality service – fulfilling (ideally exceeding) customer expectations within agreed time frames.
- j Obtaining customer feedback and corrective actions when dissatisfaction expressed.
- k Dealing with complaints.

Company products and services

- a. Service standards
 - i. national
 - ii. manufacturer
 - iii. organisational
- b The range and type of services offered by the organisation.
 - i. diagnostic.
 - ii. servicing.
 - iii. repair.
 - iv. warranty.
 - v. MOT testing.
 - vi. fitment of accessories/enhancements.
 - vii. internal.
- c The courses of action available to resolve customer problems.
 - i. the extent and nature of the work to be undertaken.
 - ii. the terms and conditions of acceptance.
 - iii. the cost.
 - iv. the timescale.
 - v. required payment methods.
- d Effect of resource availability upon the receipt of customer vehicles and the completion of work.
 - i. levels and availability of equipment.
 - ii. levels and availability of technicians.
 - iii. workshop loading systems.
- e How to access costing and work completion time information.
 - i. manuals.
 - ii. computer based.

Vehicle Information Systems, Servicing and Repair Requirements

- a. Accessing technical data including diagnostics.
- b. Servicing to manufacturer requirements/standards.
- c. Repair/operating procedures.
- d. MOT standards/requirements.
- e. Quality controls – interim and final.
- f. Requirements for cleanliness of vehicle on return to customer.
- g. Handover procedures.

Content: contd**Consumer legislation: To include:**

- a Consumer protection
- b Sale of goods
- c Data protection
- d Product liability
- e Health and safety
- f Discrimination

Learner Name:

UNIT REF: LV0506C	UNIT TITLE: COMPETENCY IN INSPECTING LIGHT VEHICLES USING PRESCRIBED METHODS
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Level: 2	Route: Competence	Credit Value: 10	GLH: 80
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Mapping: This unit is mapped to the IMI NOS LV05 and LV06

Rationale: This unit enables the learner to demonstrate competency in carrying out a range of light vehicle inspections on vehicles using a variety of prescribed testing and inspection methods.

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out light vehicle inspections using prescribed methods	1.1. Use suitable personal protective equipment and vehicle coverings throughout all light vehicle inspection activities 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle inspection activities including: a. vehicle technical data b. inspection procedures c. legal requirements 2.2. Use technical information to support light vehicle inspection activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for carrying out a range of inspections on light vehicle systems 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the correct tools and equipment in the way specified by manufacturers when carrying out a range of inspections on light vehicle systems		
4. Be able to carry out light vehicle inspections using prescribed methods	4.1. Carry out light vehicle inspections using prescribed methods, adhering to the correct specifications and tolerances for the vehicle and following: a. the manufacturer's approved inspection methods b. recognised researched inspection methods c. health and safety requirements 4.2. Ensure that inspected light vehicle conforms to the vehicle operating specification and any legal requirements 4.3. Ensure any comparison of the vehicle against specification accurately identifies any: a. differences from the vehicle specification b. vehicle appearance and condition faults 4.4. Use suitable testing methods to evaluate the performance of the inspected systems 4.5. Complete all system diagnostic activities within the agreed timescale		

<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		
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EVIDENCE REQUIREMENTS

<p>1. You must produce evidence of carrying out at least 3 different inspections from the following:</p>	<p>Evidence Ref:</p>
<p>Pre and post - work inspection</p>	
<p>Pre-delivery inspection</p>	
<p>Pre-purchase inspection</p>	
<p>Pre-MOT test inspection</p>	
<p>Safety inspection</p>	
<p>Post repair inspection</p>	
<p>2. You must be observed by your assessor in your normal workplace successfully carrying out an inspection on at least 1 occasion.</p>	<p>Observation Ref:</p>

Evidence from simulated activities is not acceptable for this unit

<p>ASSESSOR SIGNATURE:</p>	<p>PIN NO:</p>	<p>DATE:</p>
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UNIT REF: LV0506K	UNIT TITLE: KNOWLEDGE OF INSPECTING LIGHT VEHICLES USING PERSCRIBED METHODS
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Level: 2	Route: Knowledge	Credit Value: 4	GLH: 40
Mapping: This unit is mapped to the IMI NOS LV05 and LV06			
Rationale: This unit enables the learner to develop an understanding of carrying out a range of inspections on light vehicles using a variety of prescribed testing and inspection methods			

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to carry out inspections on light vehicle using prescribed methods	1.1. Explain the difference between the various prescribed light vehicle inspection methods to include: <ol style="list-style-type: none"> a. pre-work b. post-work c. pre-delivery d. maintenance inspection (brake, seasonal and tyre) 1.2. Identify the different systems to be inspected when using the prescribed inspection methods 1.3. Identify the procedures involved in carry out the systematic inspection of the prescribed inspection methods on light vehicles 1.4. Identify correct conformity of vehicle systems and condition on light vehicles inspections 1.5. Compare test and inspection results against light vehicle specification and legal requirements 1.6. Explain how to record and complete the inspection results in the format required 1.7. Identify the recommendations that can be made based on results of the light vehicle inspections 1.8. Explain the implications of failing to carry out light vehicle inspections activities correctly 1.9. Explain the implications of signing workplace documentation and vehicle records 1.10. Explain the procedure for reporting cosmetic damage to light vehicle components and units outside normal inspection items

Content:**Pre and post work vehicle inspections and record findings**

- a. PPE and vehicle protection relating to:
 - i. vehicle body panels
 - ii. paint surfaces
 - iii. seats
 - iv. carpets and floor mats prior to conduction vehicle inspections
- b. Pre and post work vehicle inspection procedures:
 - i. aural
 - ii. visual and functional assessments on engine
 - iii. engine systems
 - iv. chassis systems
 - v. wheels and tyres
 - vi. transmission system
 - vii. electrical and electronic systems
 - viii. exterior vehicle body
 - ix. vehicle interior
- c. The methods for carrying out inspections for: damage, corrosion, fluid leaks, wear, security, mounting security and condition to include;
 - i. engines and engine systems
 - ii. chassis systems
 - iii. brakes
 - iv. steering
 - v. suspension
 - vi. wheels
 - vii. tyres
 - viii. body panels
 - ix. electrical and electronic systems and components
 - x. vehicle seating and vehicle interior
 - xi. vehicle instrumentation
 - xii. driver controls
- d. Check conformity to manufacturer's specifications and legal requirements.
- e. Completion of documentation to include:
 - i. inspection records
 - ii. job cards
 - iii. vehicle records
- f. Make recommendations based on results of vehicle inspections.
- g. The checks necessary to ensure customer satisfaction for:
 - i. vehicle body panels
 - ii. paint surfaces
 - iii. seats
 - iv. carpets and floor mats following pre or post vehicle inspections
- h. Prepare and use appropriate inspection equipment and tools.
- i. Inspection procedures following inspection checklists.

Learner Name:

UNIT REF: LV11.1C	UNIT TITLE: COMPETENCY IN OVERHAULING LIGHT VEHICLE ENGINE MECHANICAL UNITS
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Level: 3	Route: Competence	Credit Value: 2	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV11

Rationale: This unit enables the learner to demonstrate competency in overhauling engines, It also covers the evaluation of performance of the overhauled units and systems

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when overhauling light vehicle engine mechanical units	1.1. Use suitable personal protective equipment and vehicle coverings when overhauling light vehicle engine units 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support the overhauling of light vehicle engine units including: a vehicle technical data b overhauling procedures c legal requirements 2.2. Use technical information to support the overhauling of light vehicle engine units		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for overhauling light vehicle engine units 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the tools and equipment in the way specified by manufacturers to overhaul light vehicle engine units		
4. Be able to carry out the overhauling of light vehicle engine mechanical units	4.1. Carry out all overhauling of light vehicle engine mechanical units, adhering to the specifications and tolerances for the vehicle and following: a. the manufacturer's approved overhauling methods b. recognised researched repair methods c. health and safety requirements. d. workplace procedures 4.2. Ensure the assessment of the dismantled unit identifies accurately its condition and suitability for overhaul 4.3. Inform the relevant person(s) promptly where an overhaul is uneconomic or unsatisfactory to perform 4.4. Use testing methods that comply with the manufacturer's requirements. 4.5. Adjust the unit's components correctly where necessary to ensure that they operate to meet the vehicle operating requirements. 4.6. Ensure the overhauled units and assemblies		

	conform to the vehicle operating specification and any legal requirements.		
	4.7. Complete all system diagnostic activities within the agreed timescale		
5. Be able to record information and make suitable recommendations	5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required 5.2. Make suitable and justifiable recommendations for cost effective repairs 5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required. 5.4. Record and report any additional faults noticed during the course of their work promptly in the format required		

EVIDENCE REQUIREMENTS

1. You must produce evidence of overhauling 2 complete engine units to include cylinder head and block	Evidence Ref:	
2. You must overhaul 1 of the above units in your normal workplace.		
3. You must be observed by your assessor overhauling 1 unit.	Observation Ref:	

Simulated activity **will be** acceptable to assess candidates' competence in overhaul on no more than **1** occasion.

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: LV11.1K	UNIT TITLE: KNOWLEDGE OF OVERHAULING LIGHT VEHICLE ENGINE UNITS
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Level: 3	Route: Knowledge	Credit Value: 3	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV11

Rationale: This unit enables the learner to develop an understanding of the construction and operation and overhaul of engines units.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to overhaul light vehicle engine units	1.1. Identify light vehicle engine unit components 1.2. Describe the construction and operation of light vehicle engine units 1.3. Explain how to prepare, use and assess all of the overhauling equipment 1.4. Explain how light vehicle engine units are dismantled, overhauled and reassembled 1.5. Explain common symptoms, causes and faults found in light vehicle engine units 1.6. Explain methods used to identify engine unit faults 1.7. Explain how to examine, measure and make suitable adjustments to light vehicle engine components 1.8. Explain how to evaluate and interpret test results found in diagnosing light vehicle engine unit faults and compare with manufacturers specifications and settings 1.9. Explain how to evaluate the operation of components and systems following overhauling units to confirm system performance

Content:**How the units and assemblies being overhauled operate**

- a. Identify unit components
- b. Understand unit construction
- c. Describe unit operation

How units are dismantled and reassembled

- a. The dismantling procedure.
- b. Tools and equipment used for stripping and rebuilding units and assemblies.
- c. Methods of safe storage for removed components during overhaul activities.
- d. The process for assessing the condition of sub-assemblies including:
 - i. fit
 - ii. tolerances
 - iii. permitted limits
- a. The rebuild procedure for units and assemblies.
- b. Adjustment procedures during re-assembly.

Unit and assembly testing and evaluation procedures

- a. Appropriate testing and evaluation procedures prior to dismantling units.
- b. Appropriate testing and evaluation procedures of components after dismantling units.
- c. How to use overhauling and test equipment for the task.
- d. The cost-benefit relationship between reconditioning, repair and replacement of components within units.
- e. How to test and evaluate the performance of the overhauled units against the operating specification.
- f. How to interpret test results.
- g. Adjustment procedures during final evaluation.

Faults associated with units and assemblies being overhauled

- a. Causes of faults and failures within units and assemblies.
- b. The faults associated with units and assemblies.
- c. How to make adjustments to meet final specification after testing and evaluation of assembled units and assemblies.

The procedures for dismantling, removal and replacement of units and components

- a. The preparation, testing and use of:
 - i. tools and equipment
 - ii. removal and replacement of electrical and electronic systems and components
- b. Appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removal and replacing electrical and electronic components and systems
- c. The importance of logical and systematic processes.
- d. The reasons why replacement components and units must meet the original specifications (OES) – warranty requirements, to maintain performance, safety requirements.
- e. Refitting procedures.
- f. The inspection and testing of units and systems to ensure compliance with manufacturer's, legal and performance requirements.
- g. Inspection and re-instatement of the vehicle following repair to ensure:
 - i. customer satisfaction
 - ii. cleanliness of vehicle interior and exterior
 - iii. security of components and fittings
 - iv. re-instatement of components and fittings
 - v. cancelling of any fault codes and warning lights

Learner Name:

UNIT REF: LV11.2C	UNIT TITLE: COMPETENCY IN OVERHAULING LIGHT VEHICLE TRANSMISSION UNITS
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Level: 3	Route: Competence	Credit Value: 2	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV11

Rationale: This unit enables the learner to demonstrate competency in overhauling gearboxes and final drive assemblies. It also covers the evaluation of performance of the overhauled units and systems

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when overhauling light vehicle transmission units	1.1. Use suitable personal protective equipment and vehicle coverings when overhauling light vehicle transmission units 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support the overhauling of light vehicle transmission units including: a vehicle technical data b overhauling procedures c legal requirements 2.2. Use technical information to support the overhauling of light vehicle transmission units		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for overhaul of light vehicle transmission systems 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3 Use the tools and equipment in the way specified by manufacturers to overhaul light vehicle transmission unit		
4. Be able to carry out the overhauling of light vehicle transmission units	4.1. Carry out all overhauling of light vehicle transmission units, adhering to the specifications and tolerances for the vehicle and following: a the manufacturer's approved overhauling methods b recognised researched repair methods c health and safety requirements. d workplace procedures 4.2. Ensure the assessment of the dismantled unit identifies accurately its condition and suitability for overhaul 4.3. Inform the relevant person(s) promptly where an overhaul is uneconomic or unsatisfactory to perform 4.4. Use testing methods that comply with the manufacturer's requirements. 4.5. Adjust the unit's components correctly where necessary to ensure that they operate to meet the vehicle operating requirements.		

	<p>4.6. Ensure the overhauled units and assemblies conform to the vehicle operating specification and any legal requirements.</p> <p>4.7. Complete all system diagnostic activities within the agreed timescale</p>		
<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		

EVIDENCE REQUIREMENTS

<p>1. You must produce evidence of overhauling 2 Gearbox and 2 Final Drive unit</p>	Evidence Ref:			
<p>2. You must overhaul 3 of the above units in your normal workplace.</p>				
<p>3. You must be observed by your assessor overhauling 1 unit.</p>	Observation Ref:			

Simulated activity **will be** acceptable to assess candidates' competence in overhaul on no more than **1** occasion.

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: LV11.2K	UNIT TITLE: KNOWLEDGE OF OVERHAULING LIGHT VEHICLE TRANSMISSION UNITS
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Level: 3	Route: Knowledge	Credit Value: 3	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV11

Rationale: This unit enables the learner to develop an understanding of the construction and operation and overhaul of gearboxes and final drive assemblies.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to overhaul light vehicle gearbox and final drive units	1.1. Identify light vehicle gearbox and final drive unit components 1.2. Describe the construction and operation of light vehicle gearbox and final drive units 1.3. Explain how to prepare, use and assess all of the overhauling equipment 1.4. Explain how light vehicle gearbox and final drive units are dismantled, overhauled and reassembled 1.5. Explain common symptoms, causes and faults found in light vehicle gearbox and final drive units 1.6. Explain methods used to identify gearbox and final drive unit faults 1.7. Explain how to examine, measure and make suitable adjustments to light vehicle gearbox and final drive components 1.8. Explain how to evaluate and interpret test results found in diagnosing light vehicle gearbox and final drive unit faults and compare with manufacturers specifications and settings 1.9. Explain how to evaluate the operation of components and systems following overhauling units to confirm system performance

Content:**How the units and assemblies being overhauled operate**

- a. Identify unit components
- b. Understand unit construction
- c. Describe unit operation

How units are dismantled and reassembled

- a. The dismantling procedure.
- b. Tools and equipment used for stripping and rebuilding units and assemblies.
- c. Methods of safe storage for removed components during overhaul activities.
- d. The process for assessing the condition of sub-assemblies including:
 - i. fit
 - ii. tolerances
 - iii. permitted limits
- e. The rebuild procedure for units and assemblies.
- f. Adjustment procedures during re-assembly.

Unit and assembly testing and evaluation procedures

- a. Appropriate testing and evaluation procedures prior to dismantling units.
- b. Appropriate testing and evaluation procedures of components after dismantling units.
- c. How to use overhauling and test equipment for the task.
- d. The cost-benefit relationship between reconditioning, repair and replacement of components within units.
- e. How to test and evaluate the performance of the overhauled units against the operating specification.
- f. How to interpret test results.
- g. Adjustment procedures during final evaluation.

Faults associated with units and assemblies being overhauled

- a. Causes of faults and failures within units and assemblies.
- b. The faults associated with units and assemblies.
- c. How to make adjustments to meet final specification after testing and evaluation of assembled units and assemblies.

The procedures for dismantling, removal and replacement of units and components

- a. The preparation, testing and use of:
 - i. tools and equipment
 - ii. removal and replacement of electrical and electronic systems and components
- b. Appropriate safety precautions:
 - i. PPE
 - ii. vehicle protection when dismantling
 - iii. removal and replacing electrical and electronic components and systems
- c. The importance of logical and systematic processes.
- d. Preparation of replacement units for re-fitting or replacement electrical and electronic components and systems.
- e. The reasons why replacement components and units must meet the original specifications (OES) – warranty requirements, to maintain performance, safety requirements.
- f. Refitting procedures.
- g. The inspection and testing of units and systems to ensure compliance with manufacturer's, legal and performance requirements.
- h. Inspection and re-instatement of the vehicle following repair to ensure:
 - i. customer satisfaction
 - ii. cleanliness of vehicle interior and exterior
 - iii. security of components and fittings
 - iv. re-instatement of components and fittings
 - v. cancelling of any fault codes and warning lights

Learner Name:

UNIT REF: LV11.3C	UNIT TITLE: COMPETENCY IN OVERHAULING LIGHT VEHICLE STEERING AND SUSPENSION UNITS
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Level: 3	Route: Competence	Credit Value: 2	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV11

Rationale: This unit enables the learner to demonstrate competency in overhauling steering and suspension units. It also covers the evaluation of performance of the overhauled units and systems

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when overhauling light vehicle steering and suspension units	1.1. Use suitable personal protective equipment and vehicle coverings when overhauling light vehicle steering and suspension units 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support the overhauling of light vehicle steering and suspension units including: a vehicle technical data b overhauling procedures c legal requirements 2.2. Use technical information to support the overhauling of light vehicle steering and suspension units		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for overhauling light vehicle steering and suspension units 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the tools and equipment in the way specified by manufacturers for overhauling light vehicle steering and suspension units		
4. Be able to carry out the overhauling of light vehicle steering and suspension units	4.1. Carry out all overhauling of light vehicle steering and suspension units, adhering to the specifications and tolerances for the vehicle and following: a. the manufacturer's approved overhauling methods b. recognised researched repair methods c. health and safety requirements. d. workplace procedures 4.2. Ensure the assessment of the dismantled unit identifies accurately its condition and suitability for overhaul 4.3. Inform the relevant person(s) promptly where an overhaul is uneconomic or unsatisfactory to perform 4.4. Use testing methods that comply with the manufacturer's requirements. 4.5. Adjust the unit's components correctly where necessary to ensure that they operate to meet the vehicle operating requirements.		

	<p>4.6. Ensure the overhauled units and assemblies conform to the vehicle operating specification and any legal requirements.</p> <p>4.7. Complete all system diagnostic activities within the agreed timescale</p>		
<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		

EVIDENCE REQUIREMENTS

<p>1. You must produce evidence of overhauling 2 steering and 2 suspension units</p>	Evidence Ref:			
<p>2. You must overhaul 3 of the above units in your normal workplace.</p>				
<p>3. You must be observed by your assessor overhauling at least 2 units, 1 of which must be in your normal workplace.</p>	Observation Ref:			

Simulated activity **will be** acceptable to assess candidates' competence in overhaul on no more than **1** occasion

<p>ASSESSOR SIGNATURE:</p>	<p>PIN NO:</p>	<p>DATE:</p>
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UNIT REF: LV11.3K	UNIT TITLE: KNOWLEDGE OF OVERHAULING LIGHT VEHICLE STEERING AND SUSPENSION UNITS
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Level: 3	Route: Knowledge	Credit Value: 3	GLH: 20
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Mapping: This unit is mapped to the IMI NOS LV11

Rationale: This unit enables the learner to develop an understanding of the construction and operation and overhaul of steering and suspension units

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to overhaul light vehicle steering and suspension units	1.1. Identify light vehicle steering and suspension unit components 1.2. Describe the construction and operation of light vehicle steering and suspension units 1.3. Explain how to prepare, use and assess all of the overhauling equipment 1.4. Explain how light vehicle steering and suspension units are dismantled, overhauled and reassembled 1.5. Explain common symptoms, causes and faults found in light vehicle steering and suspension units 1.6. Explain methods used to identify steering and suspension unit faults 1.7. Explain how to examine, measure and make suitable adjustments to light vehicle steering and suspension components 1.8. Explain how to evaluate and interpret test results found in diagnosing light vehicle steering and suspension unit faults and compare with manufacturers specifications and settings 1.9. Explain how to evaluate the operation of components and systems following overhauling units to confirm system performance

Content:**How the units and assemblies being overhauled operate**

- a. Identify unit components
- b. Understand unit construction
- c. Describe unit operation

How units are dismantled and reassembled

- a. The dismantling procedure.
- b. Tools and equipment used for stripping and rebuilding units and assemblies.
- c. Methods of safe storage for removed components during overhaul activities.
- d. The process for assessing the condition of sub-assemblies including:
 - i. fit
 - ii. tolerances
 - iii. permitted limits
- e. The rebuild procedure for units and assemblies.
- f. Adjustment procedures during re-assembly.

Unit and assembly testing and evaluation procedures

- a. Appropriate testing and evaluation procedures prior to dismantling units.
- b. Appropriate testing and evaluation procedures of components after dismantling units.
- c. How to use overhauling and test equipment for the task.
- d. The cost-benefit relationship between reconditioning, repair and replacement of components within units.
- e. How to test and evaluate the performance of the overhauled units against the operating specification.
- f. How to interpret test results.
- g. Adjustment procedures during final evaluation.

Faults associated with units and assemblies being overhauled

- a. Causes of faults and failures within units and assemblies.
- b. The faults associated with units and assemblies.
- c. How to make adjustments to meet final specification after testing and evaluation of assembled units and assemblies.

The procedures for dismantling, removal and replacement of electrical and electronic units and components

- a. The preparation, testing and use of:
 - i. tools and equipment
 - ii. removal and replacement of electrical and electronic systems and components
 - iii. appropriate safety precautions:
 - iv. PPE
 - v. vehicle protection when dismantling
 - vi. removal and replacing electrical and electronic components and systems
- b. The importance of logical and systematic processes.
- c. Preparation of replacement units for re-fitting or replacement electrical and electronic components and systems.
- d. The reasons why replacement components and units must meet the original specifications (OES) – warranty requirements, to maintain performance, safety requirements.
- e. Refitting procedures.
- f. The inspection and testing of units and systems to ensure compliance with manufacturer's, legal and performance requirements.
- g. Inspection and re-instatement of the vehicle following repair to ensure:
 - i. customer satisfaction
 - ii. cleanliness of vehicle interior and exterior
 - iii. security of components and fittings
 - iv. re-instatement of components and fittings
 - v. cancelling of any fault codes and warning lights

Learner Name:

UNIT REF: LV12C	UNIT TITLE: COMPETENCY IN REMOVING AND REPLACING LIGHT VEHICLE DRIVELINE UNITS AND COMPONENTS
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Level: 2	Route: Competence	Credit Value: 10	GLH: 90
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Mapping: This unit is mapped to the IMI NOS LV12

Rationale: This unit enables the learner to demonstrate competency in removing and replacing light vehicle transmission and driveline units. It also covers the evaluation of performance of the replaced units and systems

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out removal and replacement activities	1.1. Use suitable personal protective equipment and vehicle coverings throughout all light vehicle transmission and driveline unit and component removal and replacement activities 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle transmission and driveline unit and component removal and replacement activities including: <ul style="list-style-type: none"> a. vehicle technical data b. removal and replacement procedures c. legal requirements 2.2. Use technical information to support light vehicle transmission and driveline unit and component removal and replacement activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for removal and replacement of light vehicle transmission and driveline systems 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the correct tools and equipment in the way specified by manufacturers to remove and replace light vehicle transmission and driveline systems		
4. Be able to carry out removal and replacement of light vehicle transmission and driveline units and components.	4.1. Remove and replace the light vehicle's transmission and driveline systems and components, adhering to the correct specifications and tolerances for the vehicle and following: <ul style="list-style-type: none"> a. the manufacturer's approved removal and replacement methods b. recognised researched repair methods c. health and safety requirements. 4.2. Ensure that replacement light vehicle transmission and driveline units and components conform to the vehicle operating specification and any legal requirements 4.3. Use suitable testing methods to evaluate the performance of the reassembled system		

	<p>4.4. Ensure that the reassembled light vehicle transmission and driveline system performs to the vehicle operating specification and meets any legal requirements</p> <p>4.5. Complete all system diagnostic activities with the agreed timescale</p>		
<p>5. Be able to record information and make suitable recommendations</p>	<p>5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required</p> <p>5.2. Make suitable and justifiable recommendations for cost effective repairs</p> <p>5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.</p> <p>5.4. Record and report any additional faults noticed during the course of their work promptly in the format required</p>		

EVIDENCE REQUIREMENTS

<p>1. You must produce evidence of removing and replacing 3 units or components from 2 different vehicles from the systems listed below:</p>	Evidence Ref:	
<ul style="list-style-type: none"> • clutch 		
<ul style="list-style-type: none"> • gearbox 		
<ul style="list-style-type: none"> • drive line (shafts, couplings, hubs and bearings) 		
<ul style="list-style-type: none"> • final drive 		
<p>3. You must be observed by your assessor in your normal workplace on at least 1 occasion removing and replacing units and components from 1 of the systems listed above.</p>	Observation Ref:	

Simulated activity **will be** acceptable to assess candidates' competence in removal and replacement on no more than **1** occasion

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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Learner Name:

UNIT REF: BP18C	UNIT TITLE: COMPETENCY IN REMOVING AND FITTING BASIC LIGHT VEHICLE MECHANICAL, ELECTRICAL AND TRIM (MET) COMPONENTS AND NON-PERMANENTLY FIXED VEHICLE BODY PANELS
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Level: 2	Route: Competence	Credit Value: 5	GLH: 40
Mapping: This unit is mapped to the IMI NOS BP18			
Rationale: This unit enables the learner to demonstrate competency in removing and fitting basic mechanical, electrical and trim (MET) components and non-permanently fixed light vehicle body panels. It also covers the evaluation of the operation of the components when fitted			

LEARNING OUTCOMES	ASSESSMENT CRITERIA	Ref No	Date
The Learner will:	The Learner can:		
1. Be able to work safely when carrying out removal and fitting of basic MET components and non-permanently fixed light vehicle body panels	1.1. Use suitable personal protective equipment and vehicle coverings throughout all light vehicle removal and fitting of basic MET components and non-permanently fixed light vehicle body panels 1.2. Work in a way which minimises the risk of damage or injury to the vehicle, people and the environment		
2. Be able to use relevant information to carry out the task	2.1. Select suitable sources of technical information to support light vehicle removal and fitting activities including: <ul style="list-style-type: none"> a vehicle technical data b removal and fitting procedures c legal requirements 2.2. Use technical information to support light vehicle removal and fitting activities		
3. Be able to use appropriate tools and equipment	3.1. Select the appropriate tools and equipment necessary for carrying out removal and fitting of basic MET components and non-permanently fixed light vehicle body panels 3.2. Ensure that equipment has been calibrated to meet manufacturers' and legal requirements 3.3. Use the correct tools and equipment in the way specified by manufacturers when carrying removal and fitting of basic MET components and non-permanently fixed light vehicle body panels		
4. Be able to carry out removal and fitting of basic MET components and non-permanently fixed light vehicle body panels	4.1. Remove and fit basic MET components and non-permanently fixed light vehicle body panels 4.2. Ensure that the removal and fitting of basic MET components and non-permanently fixed light vehicle body panels conforms to the vehicle operating specification and any legal requirements 4.3. Ensure no damage occurs to other components when removal and fitting of basic MET components and non-permanently fixed light vehicle body panels		

	4.4. Ensure all components and panels are stored safely and in the correct location		
	4.5. Complete all activities within the agreed timescale		
5. Be able to record information and make suitable recommendations	5.1. Produce work records that are accurate, complete and passed to the relevant person(s) promptly in the format required		
	5.2. Make suitable and justifiable recommendations for cost effective repairs		
	5.3. Identify and report any expected delays in completion to the relevant person(s) promptly in the format required.		
	5.4. Record and report any additional faults noticed during the course of their work promptly in the format required		

EVIDENCE REQUIREMENTS

1. You must produce evidence from your normal workplace of removing and replacing 6 of the 12 units or components from the list below on at least 2 occasions .	Evidence Ref:	
• bumpers		
• headlamp units		
• road wheels		
• batteries		
• bonnet fittings		
• interior trim components		
• exterior trim components		
• wings		
• doors		
• bonnets		
• boot lids and tailgates		
• bumper bars, covers and components		
2. You must be observed by your assessor on at least 2 occasions , each observation covering the removal and replacement of different units.	Observation Ref:	

Evidence from simulated activities is acceptable for this unit on no more than 20% in line with the IMI VCQ Assessment Strategy.

ASSESSOR SIGNATURE:	PIN NO:	DATE:
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UNIT REF: BP18K	UNIT TITLE: KNOWLEDGE OF REMOVING AND FITTING BASIC LIGHT VEHICLE MECHANICAL, ELECTRICAL AND TRIM (MET) COMPONENTS AND NON PERMANENTLY FIXED VEHICLE BODY PANELS
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Level: 2	Route: Knowledge	Credit Value: 2	GLH: 20
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Mapping: This unit is mapped to the IMI NOS BP18

Rationale: This unit enables the learner to develop an understanding of carrying out a range of removal and fitting of basic mechanical, electrical and trim (MET) components and non-permanently fixed light vehicle body panels. It also covers the evaluation of the operation of the components when fitted

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The Learner will:	The Learner can:
1. Understand how to carry out removal and fitting of basic light vehicle mechanical electrical and trim (MET) components	1.1. Identify the procedures involved in carry out the systematic removal and fitting of basic light vehicle MET components to the standard required including: <ol style="list-style-type: none"> a. bumpers b. headlamp units c. road wheels d. batteries e. bonnet and boot trim f. interior trim components g. exterior trim components 1.2. Identify the procedures involved in working with supplementary safety systems when fitting basic light vehicle MET components 1.3. Identify the procedures involved in working with gas discharge headlamp systems when fitting basic light vehicle MET components 1.4. Explain the methods and procedures for storing removed light vehicle MET components 1.5. Identify the different types of fastenings and fixings used when removing and fitting light vehicle MET components 1.6. Explain the reasons for the use of different types of fastenings and fixings used in light vehicle MET components 1.7. Explain the procedures, methods and reasons for ensuring correct alignment of light vehicle MET components 1.8. Identify the quality checks that can be used to ensure correct alignment and operation of light vehicle MET components 1.9. Identify correct conformity of vehicle systems against light vehicle specification and legal requirements on completion 1.10. Explain the procedure for reporting cosmetic damage to light vehicle MET components and units

<p>2. Understand how to carry out removal and fitting of basic light vehicle non permanently fixed vehicle body panels</p>	<p>2.1. Identify the procedures involved in carry out the systematic removal and fitting of basic light vehicle non-welded, non-structural body panels to the standard required including:</p> <ul style="list-style-type: none"> a. wings b. doors c. bonnets d. boot lids and tailgates e. bumper bars, covers and components <p>2.2. Identify the procedures involved in working with supplementary safety systems when fitting basic light vehicle non-welded, non-structural body panels</p> <p>2.3. Explain the methods and procedures for storing removed light vehicle non-welded, non-structural body panels</p> <p>2.4. Identify the different types of fastenings and fixings used when removing and fitting light vehicle non-welded, non-structural body panels</p> <p>2.5. Explain the reasons for the use of different types of fastenings and fixings used in light vehicle non-welded, non-structural body panels</p> <p>2.6. Explain the procedures, methods and reasons for ensuring correct alignment of light vehicle non-welded, non-structural body panels</p> <p>2.7. Identify the quality checks that can be used to ensure correct alignment and operation of light vehicle non-welded, non-structural body panels</p> <p>2.8. Identify correct conformity of vehicle systems against light vehicle specification and legal requirements on completion</p> <p>2.9. Explain the procedure for reporting cosmetic damage to light vehicle non-welded, non-structural body panels</p>
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Content:**Describe procedures to prevent damage to the vehicle, components and contents when removing, storing and refitting basic MET components**

- a. The methods that can be used to protect undamaged items to ensure they are removed and refitted without causing unnecessary damage:
 - i. bumpers
 - ii. headlamp units
 - iii. road wheels
 - iv. batteries
 - v. bonnet and boot trim
 - vi. interior trim components
 - vii. exterior trim components
- b. The procedures for the correct storage of vehicle contents.
- c. The process for the reporting of extra damage and items that may have broken when removed or refitted.

The processes involved when handling batteries

- a. The procedure for the removal, storage and refitting of lead acid batteries.
- b. The procedure for the disposal of lead acid batteries.
- c. Battery checks:
 - i. electrolyte
 - ii. discharge
 - iii. specific gravity
- d. The charging process and procedures:
 - i. trickle charge
 - ii. normal charge
 - iii. boost / start
- e. The health and safety issues involved when charging (explosive gasses).

Types of clips and fixings

- a. The following types of clips and identify reasons and limitations for their use:
 - i. speed
 - ii. 'c'
 - iii. 'd'
 - iv. 'j' type captive nut
 - v. 'r'
 - vi. 'u' type captive nut
 - vii. cable clip
 - viii. trim clips
- b. The following types of fixings and identify reasons and limitations for their use:
 - i. pop rivet
 - ii. plastic rivet
 - iii. plastic capture nut
 - iv. nut and bolt
 - v. shoulder bolt
 - vi. 'Nyloc' type nuts
 - vii. washers
 - viii. 'Spring' type washers
 - ix. self tapping screws and bolts
 - x. quick release plastic trim fastenings
 - xi. trim tapes
 - xii. adhesives and sealers

Content: contd**The processes involved when carrying out quality checks**

- a. Items that may have been 'workshop' soiled and describe processes for rectifying:
 - i. door cards
 - ii. seats
 - iii. carpets
 - iv. boot and bonnet trims
- b. Methods for checking gaps.
- c. The process for checking and aligning headlamps:
 - i. address handling procedures for halogen bulbs
 - ii. address handling and health and safety issues relating to xenon bulbs and systems
- d. Operational checks and rectification methods to include:
 - i. lights
 - ii. washers and wipers
 - iii. SRS systems (checking not rectification)
 - iv. charging system (checking not rectification)
 - v. horn
 - vi. fluid levels
 - vii. interior switches
 - viii. operation of door lock mechanisms

Removing and Fitting Non-Structural Body Panels

- a. Find, interpret and use sources of information applicable to the removal and fitting of basic non welded non-structural body panels.
- b. Select check and use all the tools and equipment required to remove and fit basic non welded non-structural body panels including:
 - i. hinge pin removers
 - ii. spanners
 - iii. screwdrivers
- c. The different types of mechanical fixings for non welded non-structural body panels and when and why they should be used including:
 - i. bolts
 - ii. self tapping bolts
 - iii. speed nuts
 - iv. washers
- d. The correct procedures and processes for removing and fitting of non welded non-structural body panels.
- e. The need for correct alignment of panels and methods to achieve this:
- f. Aperture gaps
- g. Alignment of panel features
- h. Best fit of components to panels
- i. Vehicle geometry
- j. Operation of openings such as doors, tailgates, bonnets etc.
- k. The types of quality control checks that can be used to ensure correct alignment and contour of panels and operation of components to manufacturer's specification.
- l. The method of storing removed panels and the importance of storing them correctly.

ASSESSOR COMMENTS AND FEEDBACK

Assessor's should comment and give feedback each time they observe a learner or meet with a learner to review evidence. Therefore each time an observation or review of evidence takes place the assessor should enter the date and the evidence number, and make appropriate comments and feedback. Please see the guide below for the type of comments that can be included.

The following provides guidance as to the type of comments that can be included below.

1. A description of the various activities being carried out by the learner for each unit.
2. How the learner has met the Learning Outcomes for each unit.
3. Questions that you have asked, particularly to cover Evidence Requirements, not demonstrated through performance.
4. Questions you have asked to ascertain Essential Knowledge.
5. Issues arising from assessment.
6. Identification of good or poor performance.
7. Any action required to further develop the learners knowledge and skills.
8. Constructive feedback to the learner.

Date	Evidence Ref No.	Assessor Comments: Please ensure your comments are concise.

ASSESSOR COMMENTS AND FEEDBACK**CONTINUATION SHEET**

Date	Evidence Ref No.	Assessor Comments: Please ensure your comments are concise.